

Expanding the reach of your document repository

# OpenText™ Wireless Document Management System (DMS) for eDOCS

The increasingly mobile workforce demands access to the technology and information they need to do their very best work and delight business customers who expect a rapid response to their inquiries. We are no longer limited to working from our desks or laptops and it can become a detriment to the business when you do not have access to your company data and document management system while in transit.

Information workers must be agile, informed and responsive when using any device in order to be productive. How often do you have impromptu meetings with clients or customers and wish that you had copied or printed out the documents to bring with you? Have you needed to access a document quickly, but do not have the time or ability to connect, search and access the document management (DM) system in the traditional manner? Can you perform a search and view documents in your eDOCS repository while in a taxi, on the train, or waiting to catch a flight?

A recent IDC study estimates that employees spend 20% of their day looking for information in documents and only finding what they need 50% of the time. Not only do you expect enhanced productivity with the centralized management of your documents; you also count on immediate access from mobile devices. Clearly, it's not just how you access these documents; it's also when, where and how quickly.

With OpenText Wireless DMS for eDOCS, you extend the reach of your document repository and connect to your eDOCS document management system at any time—even while you are in transit—and have instant search and retrieval capabilities from your mobile device.

## Instant Access to Documents in OpenText Document Management eDOCS Edition (eDOCS DM)

You can differentiate your business with instant access. Wireless DMS for eDOCS provides complete on-the-go access to your document library via your mobile devices, ensuring you have access to the latest versions in the eDOCS DM library. You can search document libraries and email retrieved documents.

## SOLUTION SUMMARY

---

*With OpenText Wireless DMS for eDOCS, you extend the reach of your document repository and connect to your eDOCS document management system at any time, even while you are in transit, and have instant search and retrieval capabilities from your mobile device.*

## WHAT HARDWARE DO I NEED?

---

*Wireless DMS is designed to run on existing DM servers/web servers. It does not need additional hardware, or runtime infrastructure. Wireless DMS uses the smallest amount of bandwidth to ensure optimal mobile performance efficiently.*

## SUPPORTED ENVIRONMENTS

---

*eDOCS DM 5.3.x and 10*

## Connect from Different Devices

Your information workers have a choice to use the device that works best for them. Wireless DMS for eDOCS contains separate modules for the different mobile devices used by your organization, including iOS, BlackBerry, BlackBerry 10, and Android devices. In addition, users can connect from numerous phones, and other browser-enabled devices.

## Mobile Device Management (MDM) Support

The Wireless DMS software supports multiple third-party MDM products and their “App wrapping” feature to delete the DM content from the mobile device in the event that the device is lost or stolen.

## Editing on the Move

By allowing direct access to common third-party mobile device editors like Documents To Go, the Wireless DMS app makes it possible for information workers to create and edit content from anywhere. Documents can be opened and worked on within a user’s editor of choice and saved directly back to eDOCS DM, enhancing workforce productivity.

## Native Mobile Interface

You can quickly access information that you need on a regular basis through a native mobile eDOCS DM interface. You can also create and edit documents in eDOCS DM using native smart-phone applications.

## Secure Repository Access

Leverage your existing eDOCS DM user access, permissions, controls and security policies to ensure compliance and mitigate security threats. In addition to the eDOCS DM security features, you also have secure communications from the mobile devices over HTTPS, by using a VPN connection, or connecting via the BlackBerry BES Server which provides security for BlackBerry devices.

## Guided Searches™

Guided Searches is a new feature in the Wireless DMS native OS clients for iOS, Android and BlackBerry. With only a few taps, users can find documents by metadata browsing, while keeping network traffic to a minimum for optimal performance and cost efficiency.

## Guided Profiling™

Following on from the Guided Search feature is Guided Profiling. This feature, first for iPad and now for iPhone, allows incredibly rapid profiling and the ability to upload new documents from the device into a DM library with just a few taps.

We turned the process of filling out a profile form into a “few taps and you are done.”

## Wireless DMS Modules

### Wireless DMS for iOS

- Designed specifically for Apple iOS, connects via the cellular network or Wi-Fi connection using HTTP or HTTPS to the lightweight Wireless DMS Device Server application on your server
- Documents can be downloaded to the iOS device for you to use while offline or on an airplane

- Open in the Wireless DMS Sandbox for mobile editor applications
- Access Recent Edits, Quick Searches, Guided Searches, DM Dynamic Views, Public Folders and issue Profile and Content Searches
- Save Documents using Guided or Dynamic View Profiling
- Full contacts/mail integration on the device
- Full cut and paste support
- View PDF documents from DM and Add or Edit annotations and save back to DM

### Wireless DMS for Android

- Access your eDOCS DM system from your Android device
- Access your Recent Edits, Quick Searches, Guided Searches, Profile Searches and issue Content Searches
- Documents can be emailed as an attachment for a reference, or viewed on the device
- Documents can be opened in other applications on the device
- Mail documents to other users from your DM repository
- Open DM Document References (DRF) attachments from email in Wireless DMS

### Wireless DMS for BlackBerry OS

- Designed specifically for the BlackBerry device, connects via BlackBerry Enterprise Server (BES) or BlackBerry Internet Service (BIS) to the lightweight Wireless DMS Device Server application on your server via the mobile network
- Access Recent Edits, Quick Searches, Guided Searches, and Dynamic Views and issue Content Searches
- Documents can be emailed as an attachment or a reference, or viewed on BlackBerry
- Documents can be opened in other applications on the BlackBerry
- Full contacts integration with your Address Book enables easily emailing a document

### Wireless DMS for BlackBerry 10

All the features of the standard BlackBerry client plus:

- BlackBerry 10 Peek menus and tabs “Glancing Back” feature support
- The new BlackBerry Balance feature stores the DM content in the secured work profile

### Wireless DMS MicroBrowser

- Allows you to connect to a DM Library (via a DM Server) from a mobile device browser
- Supported devices include mobile phones with WAP or MicroBrowsers, Apple iPhone; Android-based handhelds with various commercial or freeware WAP/HTML browsers, and BlackBerry devices with a web browser service
- No client deployment required

[www.opentext.com](http://www.opentext.com)

NORTH AMERICA +800 499 6544 • UNITED STATES +1 847 267 9330 • GERMANY +49 89 4629-0  
UNITED KINGDOM +44 (0) 1189 848 000 • AUSTRALIA +61 2 9026 3400