

## SOLUTION OVERVIEW

# **OpenText on Amazon Web Services**

Digitally transform your business and empower innovation with industry-leading Information Management (IM) solutions from OpenText delivered as a fully managed service backed by the security, scalability and performance of Amazon's public cloud environment



Reduce operational expenses





Free IT staff by shifting responsibility for upgrades and updates to OpenText

Accelerate deployment and time to value on your IM investments



More than ever before, enterprises are looking to the cloud not only for security, scalability and access to new technologies —but to deliver real business value. By 2022, public cloud services will be essential for 90% of business innovation.<sup>1</sup> And by 2025, the sum of the world's data is expected to swell to more than five times its current size.<sup>2</sup> For many, the key to competing and winning in this rapidly transforming digital economy is to access Information Management (IM) workloads in the cloud to derive greater insight and value from their information assets—and do so at scale, in realtime, and within a completely secure and compliant environment.

With OpenText on Amazon Web Services (AWS), you have the flexibility to choose a managed service solution from the most comprehensive suite of IM products available in the cloud today, delivered on the world-class infrastructure of AWS. The partnership offers optimized environments for IM solutions running on AWS, backed by a single, best-in-class service level agreement (SLA) that covers every element of your solution, including the IM application, cloud infrastructure and managed service operations—a commitment that is unmatched by any other cloud managed service provider.

<sup>&</sup>lt;sup>1</sup> Gartner, Predicts 2019: Increasing Reliance on Cloud Computing Transforms IT and Business Practices, December 2018

<sup>&</sup>lt;sup>2</sup> IDC White Paper, "The Digitization of the World from Edge to Core," November 2018



#### **OpenText on AWS**

- OpenText managed cloud
- Single vendor relationship



Whether you are looking to migrate your existing on-premise workloads to the cloud or are a new adopter looking to leverage a cloud-first deployment strategy, OpenText on AWS will enable your organization to not only reduce IT expenditure but also optimize your workforce, increasing employee productivity and shifting valuable resources to higher value business activities and innovation.

#### **Reduce costs**

As the resource commitments needed to run on-premises software increase year over year, they become a barrier to innovation. Organizations can reduce operating costs by 30% by adopting a cloud-first approach. OpenText on AWS removes much of the capital investment required to support IM applications on-premises, while cloud managed services remove many of the direct costs associated with system management and support.

#### Increase business agility

Leveraging a "lift and shift" approach, you can migrate your existing IM applications and data from their on-premises deployment to AWS in a single move. The major benefit of this approach is that the system is ready to go live as soon as the migration is complete, shortening the time to value.

Further, with OpenText on AWS, new IM solutions are faster and easier to deploy, in sharp contrast to the typical timeline for an on-premises deployment. The hardware, storage and infrastructure are already in place and pre-optimized for the application being implemented.

#### **Turnkey integrations**

Enable the effective integration of your organization's IM solution with other leading appli- cations in your enterprise such as ERP, CRM, HR or financial systems, many of which are SaaS applications operating outside of the corporate firewall and difficult to integrate in an on-premises environment.

### **Boost employee productivity**

With automatic software upgrades and patches, organizations no longer need to upgrade their IM solutions and users will always be working with the latest version of their IM solution, improving employee productivity and job satisfaction and preventing situations where users seek to introduce their own solutions to solve their specific business issue.

### Take the burden off IT

OpenText on AWS will free internal IT staff from the ongoing burden of support tasks associated with IM software and infrastructure management and allow them to address higher value activities or other IT improvements that impact the business. In addition to the hard dollar costs involved, there are opportunity costs imposed on the organization when innovation initiatives are delayed or overridden by a lack of IM-skilled staff and the need to support routine operations.

#### Seamless transition to the cloud

OpenText on AWS gives organizations immediate access to the benefits of an expert managed service on public cloud infrastructure to enable a reliable, and high performing IM solution backed by world-leading industry and technology expertise, professional services and operational support.



→ OpenText on AWS

∋ AWS



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# An unrivaled IM solution powered by best-in-class security and scalability

No other organization has the level of IM skills or experience that OpenText offers:

- More than 25 years of successful IM solution delivery
- More than 12,800 full-time IM professionals—the world's largest pool of IM experts
- More than 1,800 customer service experts
- Dedicated governance and compliance experts
- 24×7 global support across four continents

OpenText on AWS significantly expands options that customers have to support high availability, technical integration, data sovereignty and compliance requirements:

- Extensive global cloud footprint spanning 76 availability zones within 24 geographic regions around the world, serving 245 countries and territories, and growing
- Deep set of cloud security tools, with 230 security, compliance and governance features and 90 security and compliance certifications
- Over 175 global cloud-based services, from infrastructure technologies like compute and storage, to emerging technologies like data lakes and Internet of Things, for optimized cost and performance
- Over 13 years of cloud service experience from AWS
- Named a leader in cloud infrastructure as a service<sup>3</sup>



AWS Global Infrastructure Map

AWS spans 76 availability zones within 24 geographic regions around the world

### About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: **opentext.com**.

#### **Connect with us:**

- OpenText CEO Mark Barrenechea's blog
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<sup>3</sup> Gartner Magic Quadrant for Cloud Infrastructure as a Service, Worldwide (July 2019)

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