OpenText Content Cloud Innovations

CE 23.1 – CE 25.2

opentext™

Content Cloud Roadmap

Guiding principles for **innovation**

CLOUD
Best in class private and public cloud services

INDUSTRY
Validated industry clouds

EXPERIENCE
Easy to use, easy to consume easy to customize

INTEGRATIONS
Content enabled business processes

SOLUTIONS
For horizontal and vertical scenarios

SECURITY
Embedded for trusted information

**INSIGHTS**
Make information actionable

AI
Embed AI to drive insights and automation

OpenText Content Management (Extended ECM) and OpenText Process Automation achieve FedRAMP 'In Process' designation

- Cloud security is no longer an inhibitor for U.S government organizations to adopt OpenText Content Management (Extended ECM) and OpenText Process Automation in the AWS public cloud
- Modernize citizen-facing services such as grants/permit management with automated workflows
- Boost internal & external collaboration with comprehensive case-management capabilities
- Reduce development overhead with low-code/no-code tools
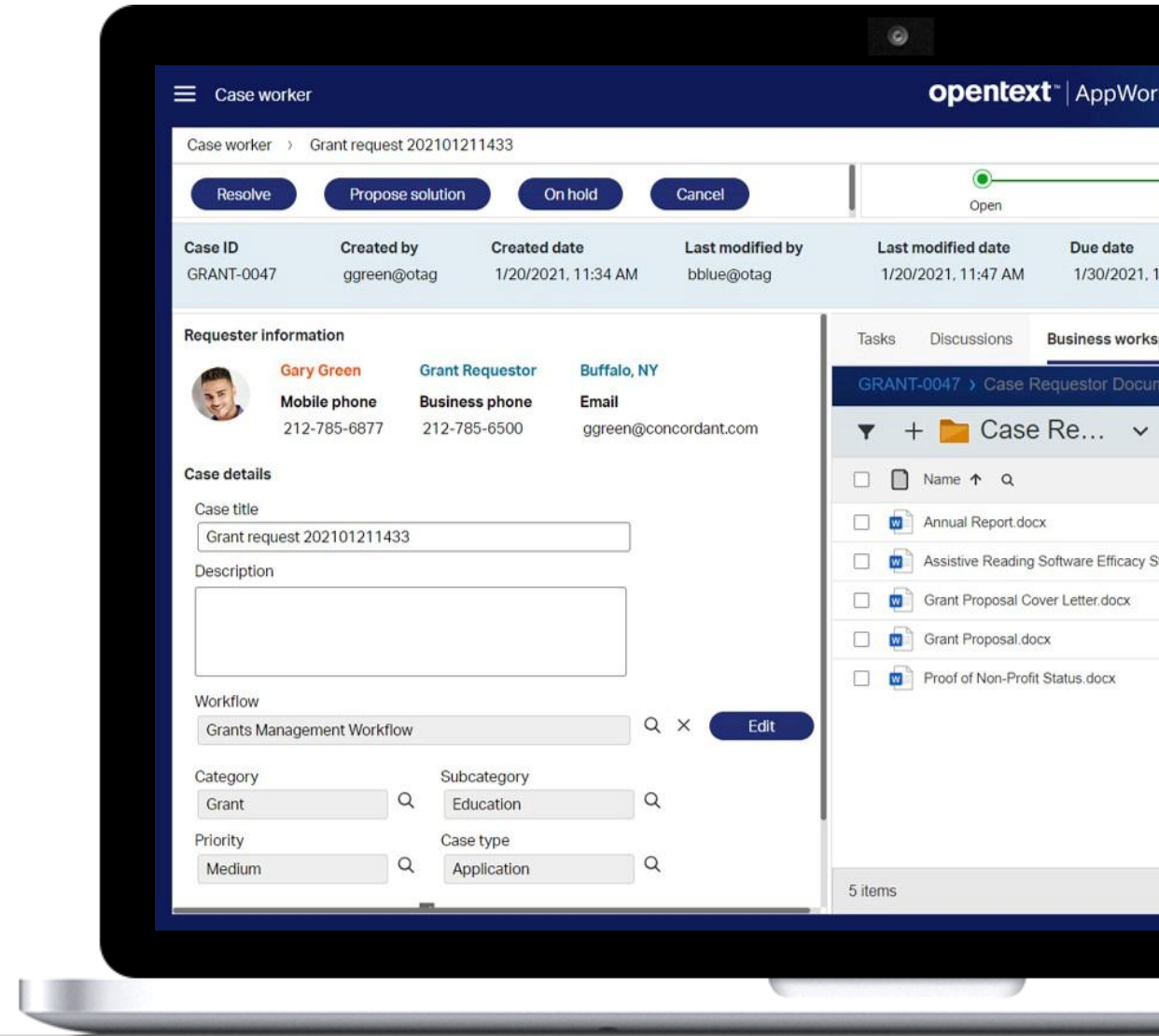
GxP compliance with OpenText Content Cloud for Life Sciences on AWS

- Audit-ready confidence and GxP compliance in cloud
- Trusted, proven solution with AWS cloud-based operational efficiencies
- Ensure manufacturing quality and safety with process compliance

- Improve health authority submissions and correspondence across clinical trials, research and development
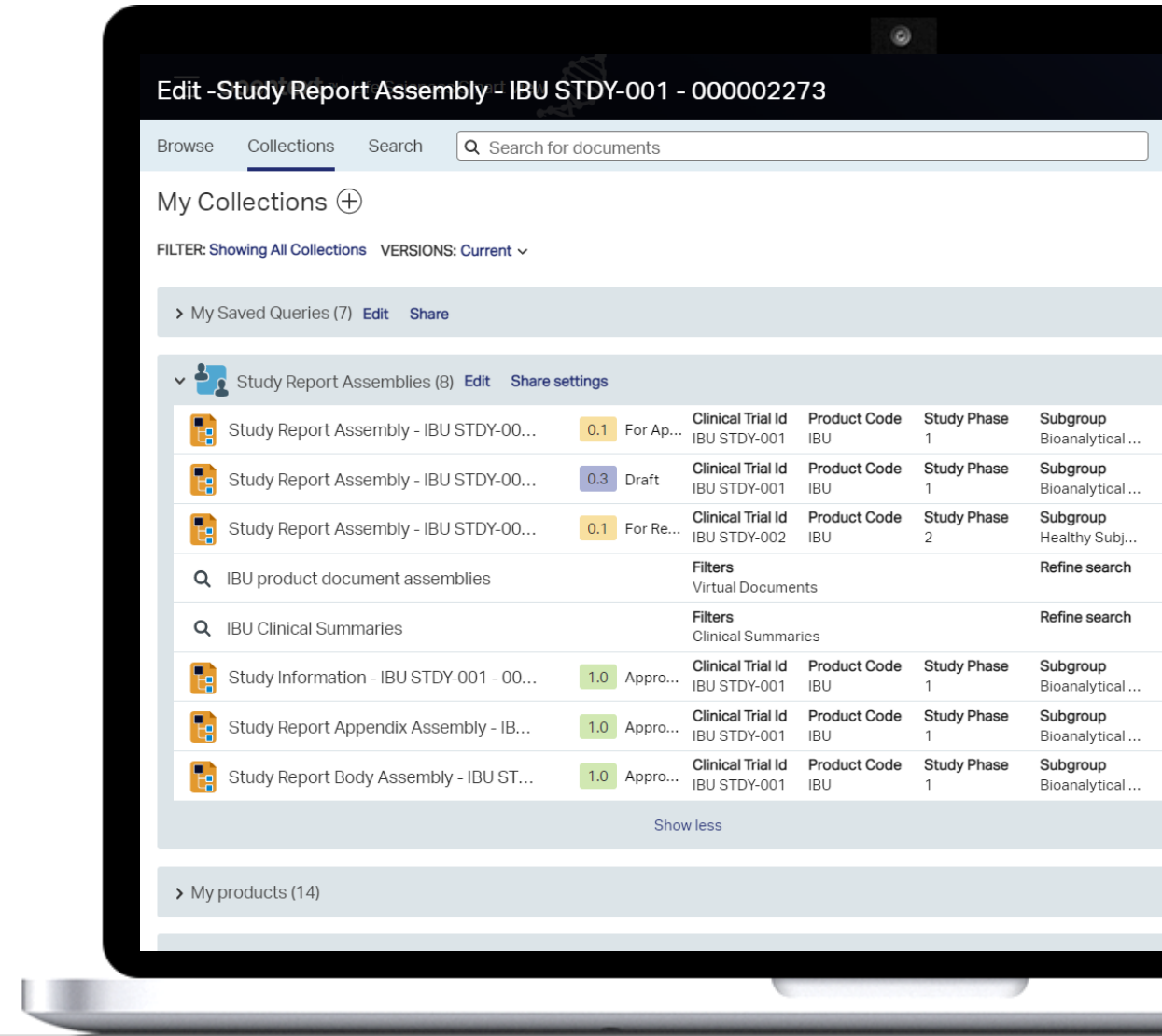
Streamline complex financial workstreams

- Relevant financial content at your fingertips
- Modernize workflows with connected content and financial processes
- Strengthen compliance and reduce risk
- Improve Account Payable and Account Receivable processes
- Find the solution on Microsoft AppSource
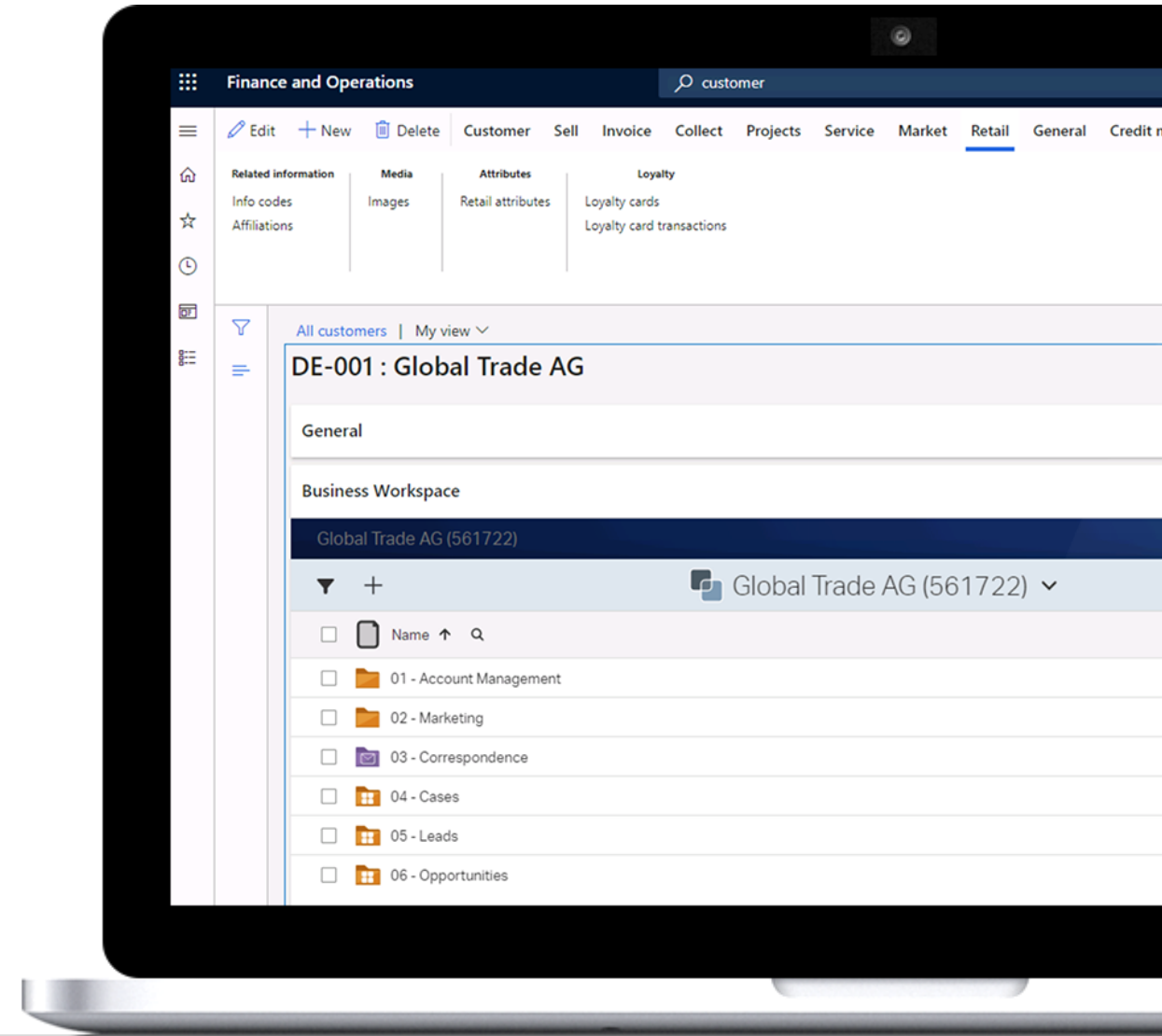
Making PLM information work better across enterprise systems and supply chains

- Share released design information across the extended enterprise

- Eliminate error prone manual synchronization of information

- Automate Post-design change requests back to PLM

- Complete an end-to-end information backbone for manufacturing
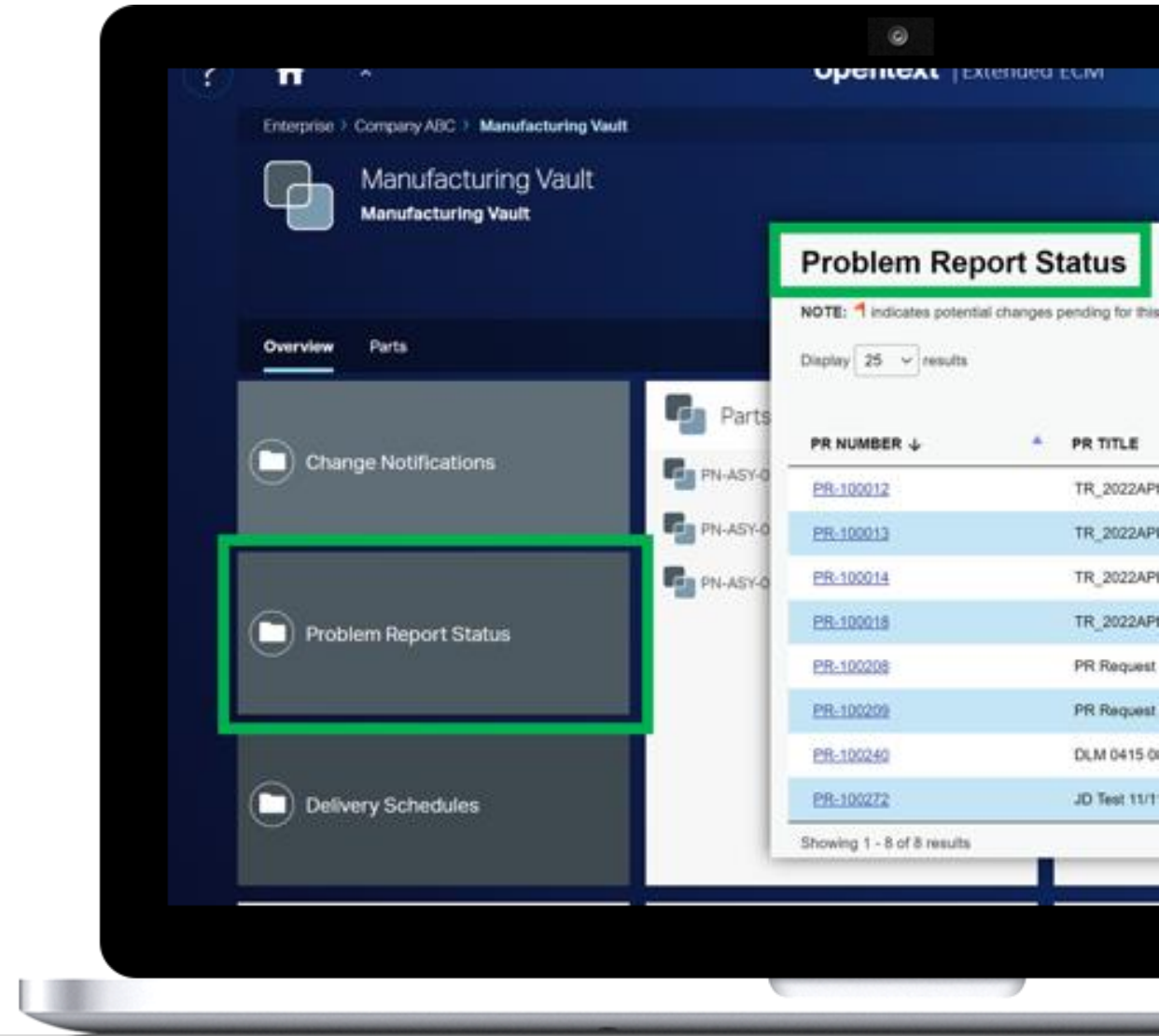
Accelerate document processing for Sales & Service

- Simplify inbound customer document capture
- Intelligently extract data and inject into Salesforce
- Automate manual tasks and streamline processes
- Reduce costly errors and enable frictionless productivity
- Integrated with Salesforce Flow for easy automation setup
- Solution available on the Salesforce AppExchange
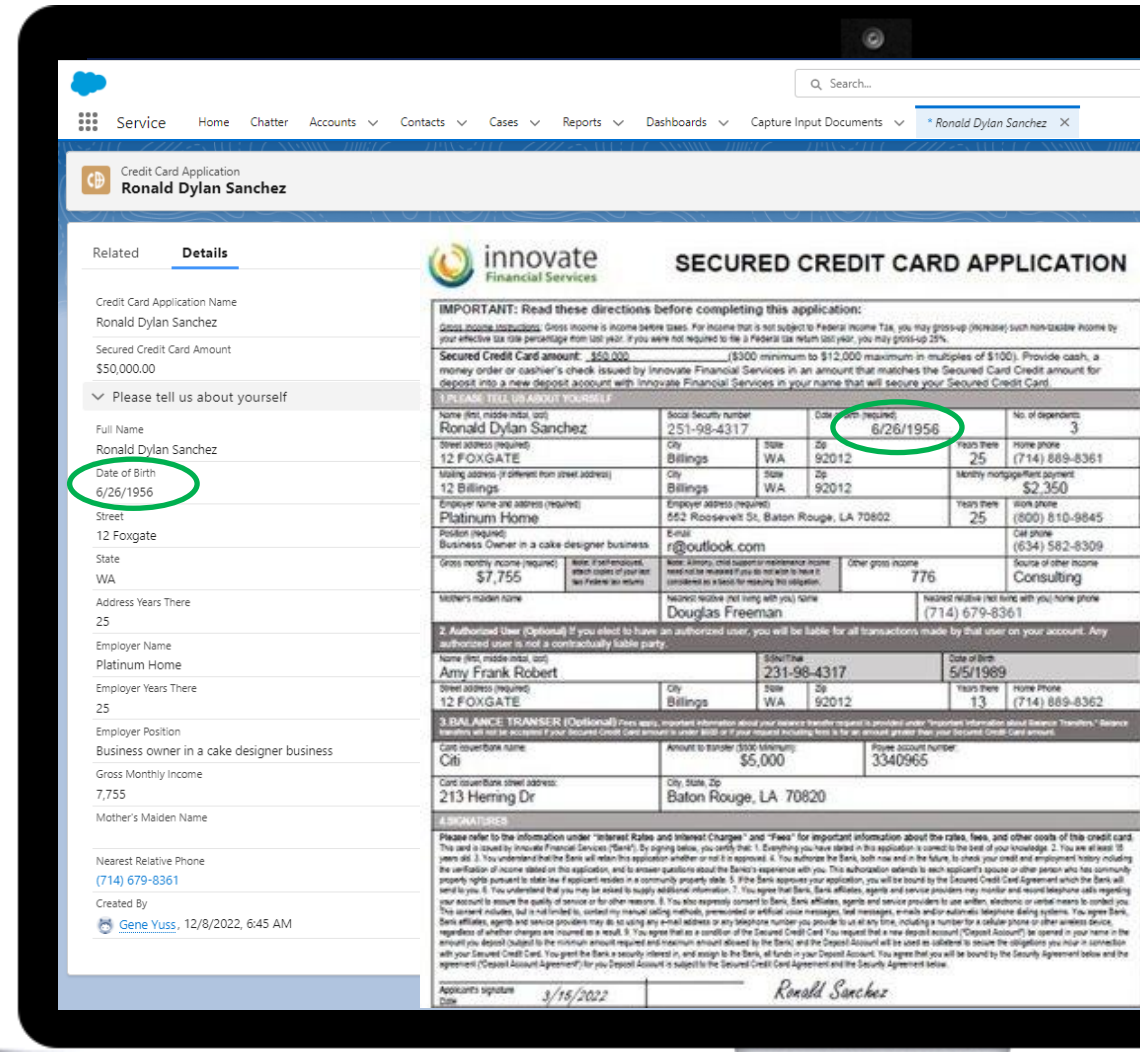
Fast-track the move to SAP S/4HANA with proven system decommissioning in the cloud

- OpenText™ Information Archive Cloud Edition now validated by SAP and available on the SAP Store
- Securely retire SAP & non-SAP applications to the cloud
- Proven solution from a trusted SAP partner
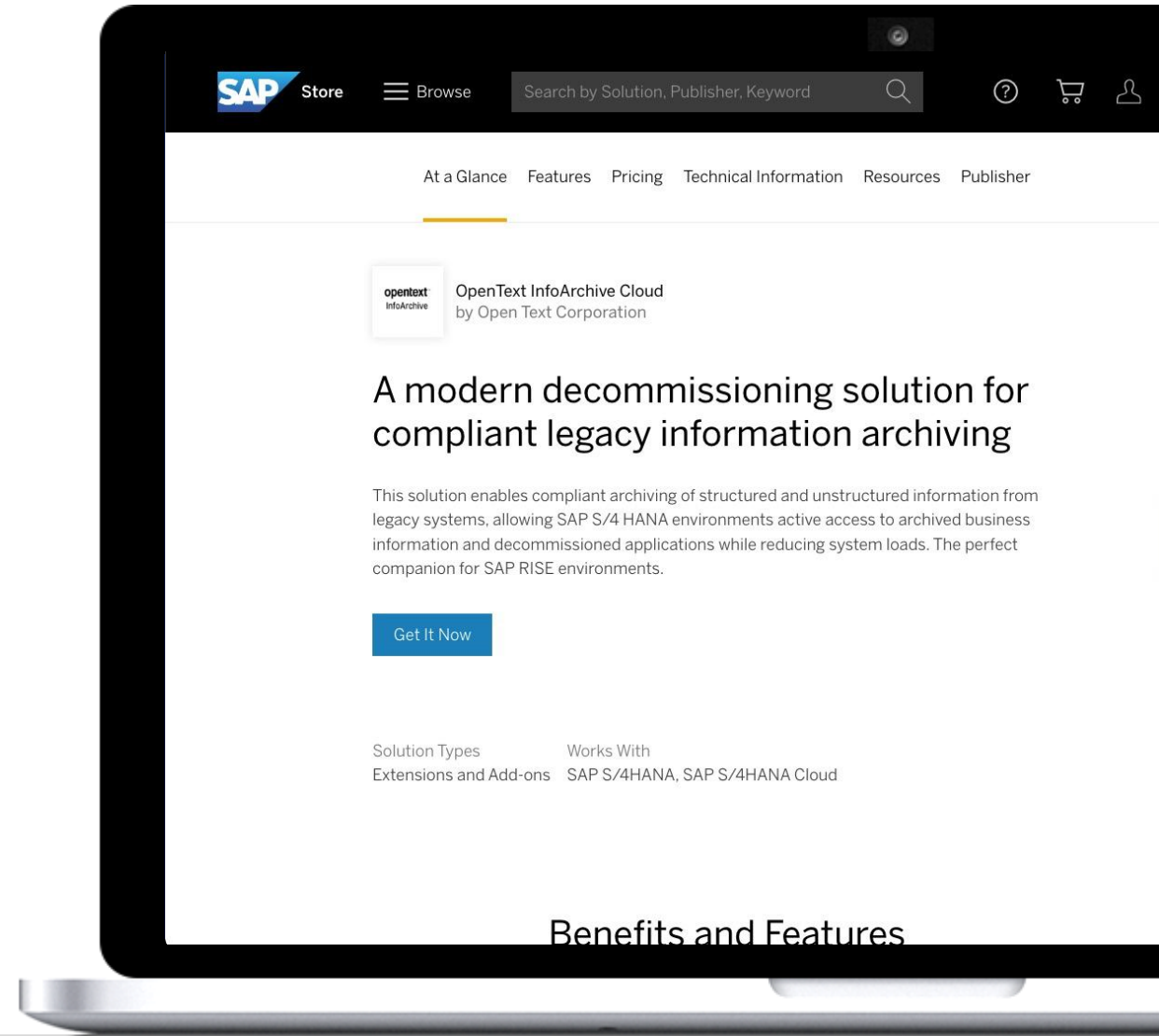
Find new integrated solution on Microsoft AppSource Marketplace

- Streamline finance processes with OpenText™ Content Management for Microsoft® Dynamics 365™ Finance

- Find solution on Microsoft AppSource Marketplace

- Centralize solutions and simplify vendor management on Marketplace

- Use solution to burn down committed cloud spend with Microsoft Azure Cloud
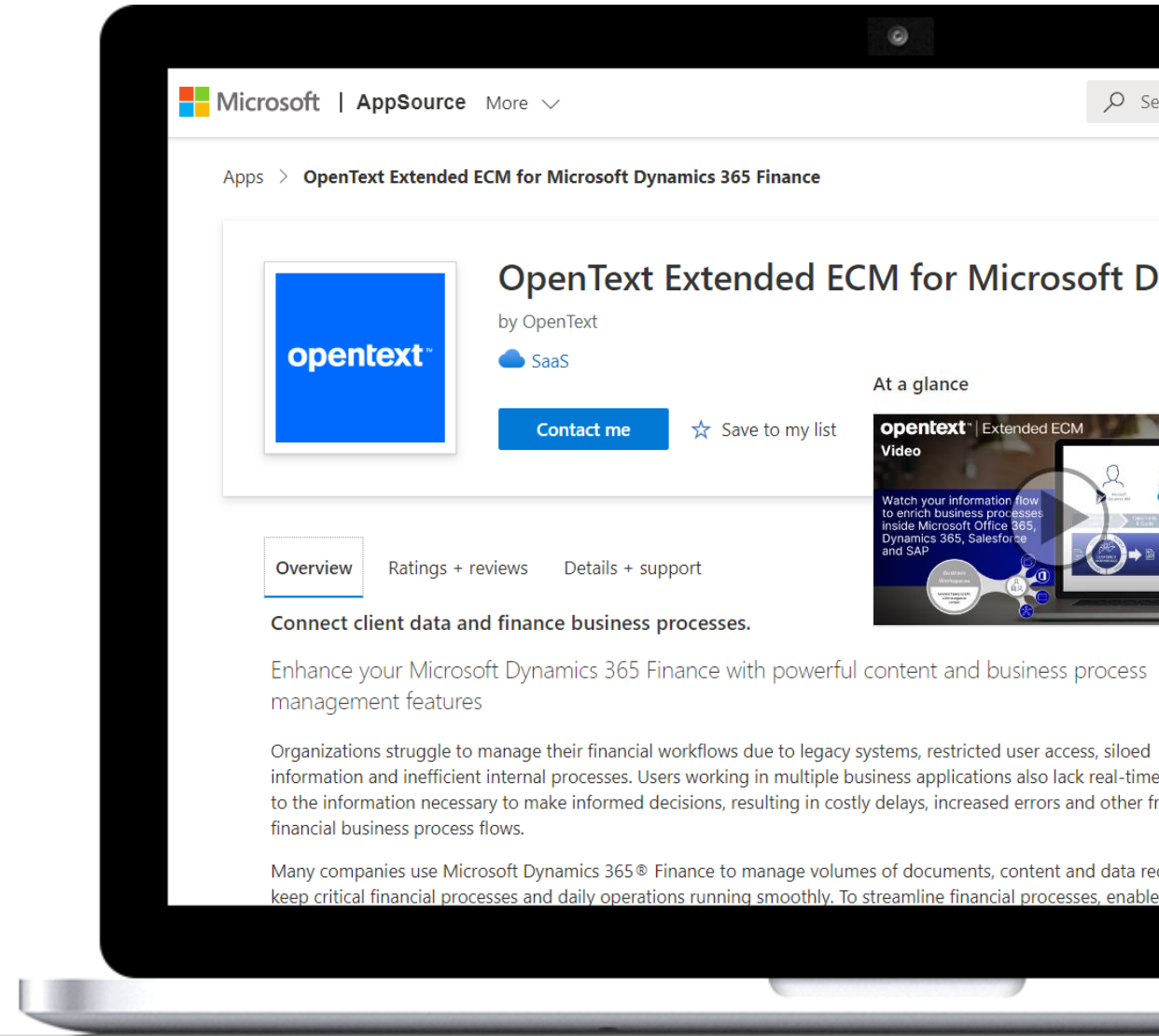
Complete SaaS content management available via OpenText Partners

- OpenText™ Core Content Management and OpenText™ Core Process Automation have been added to the OpenText Cloud Reseller Program
- Suite of products available for resale by certified OpenText Partners:
  - OpenText™ Core Content Management
  - OpenText™ Core Process Automation
  - OpenText™ Core Capture
  - OpenText™ Core Share
 - OpenText™ Core Signature
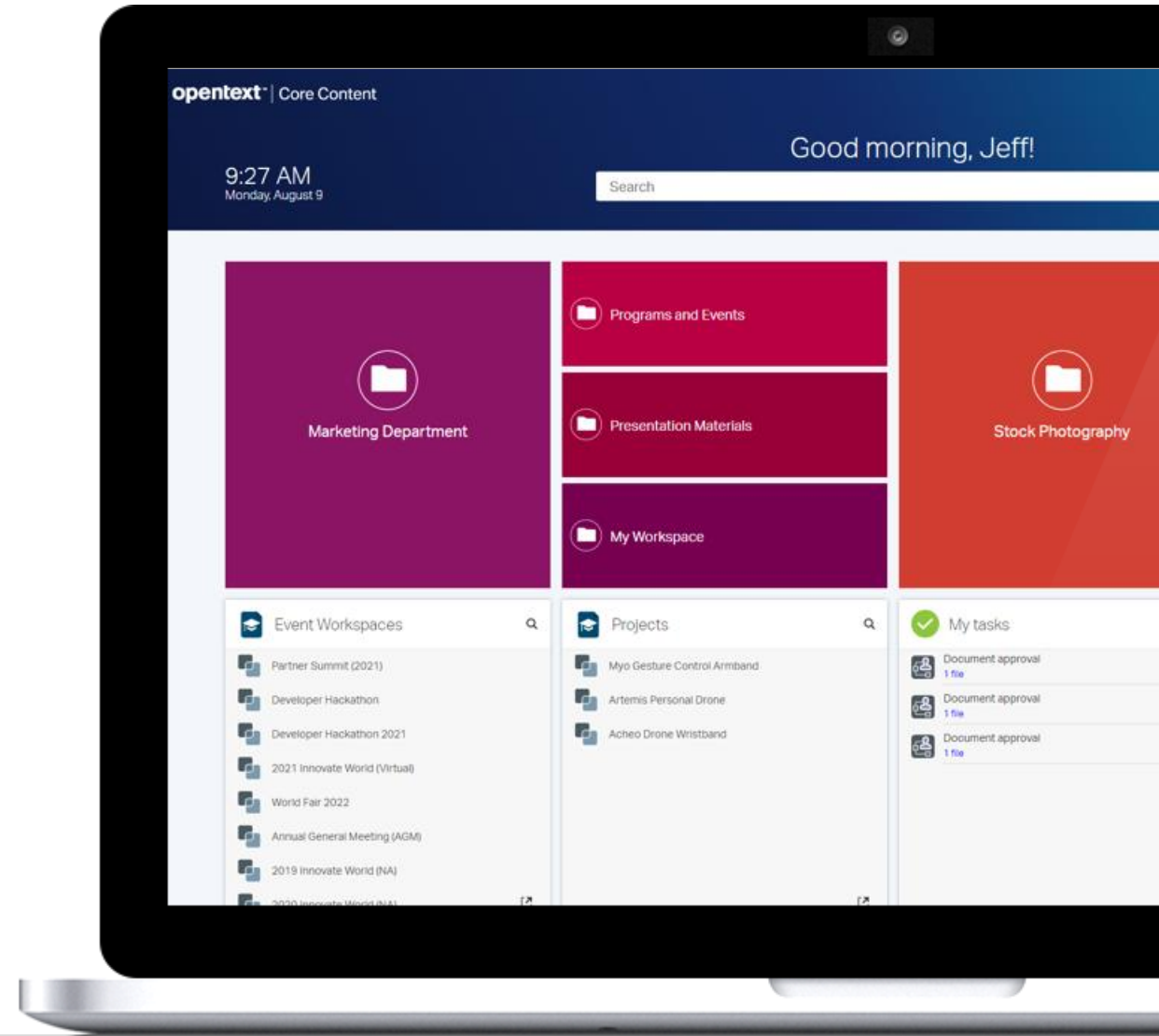
Smarter content insights

- **Reduce sprawl** with automated identification, extraction and filing of content from external sources to central repository
- **Understand and enrich metadata** of content already in your OpenText Content Management (Extended ECM) or OpenText Documentum repository with AI-powered insight
- **Gain new insight** to make smarter, faster decisions with elegant visualization of content connections and relationships
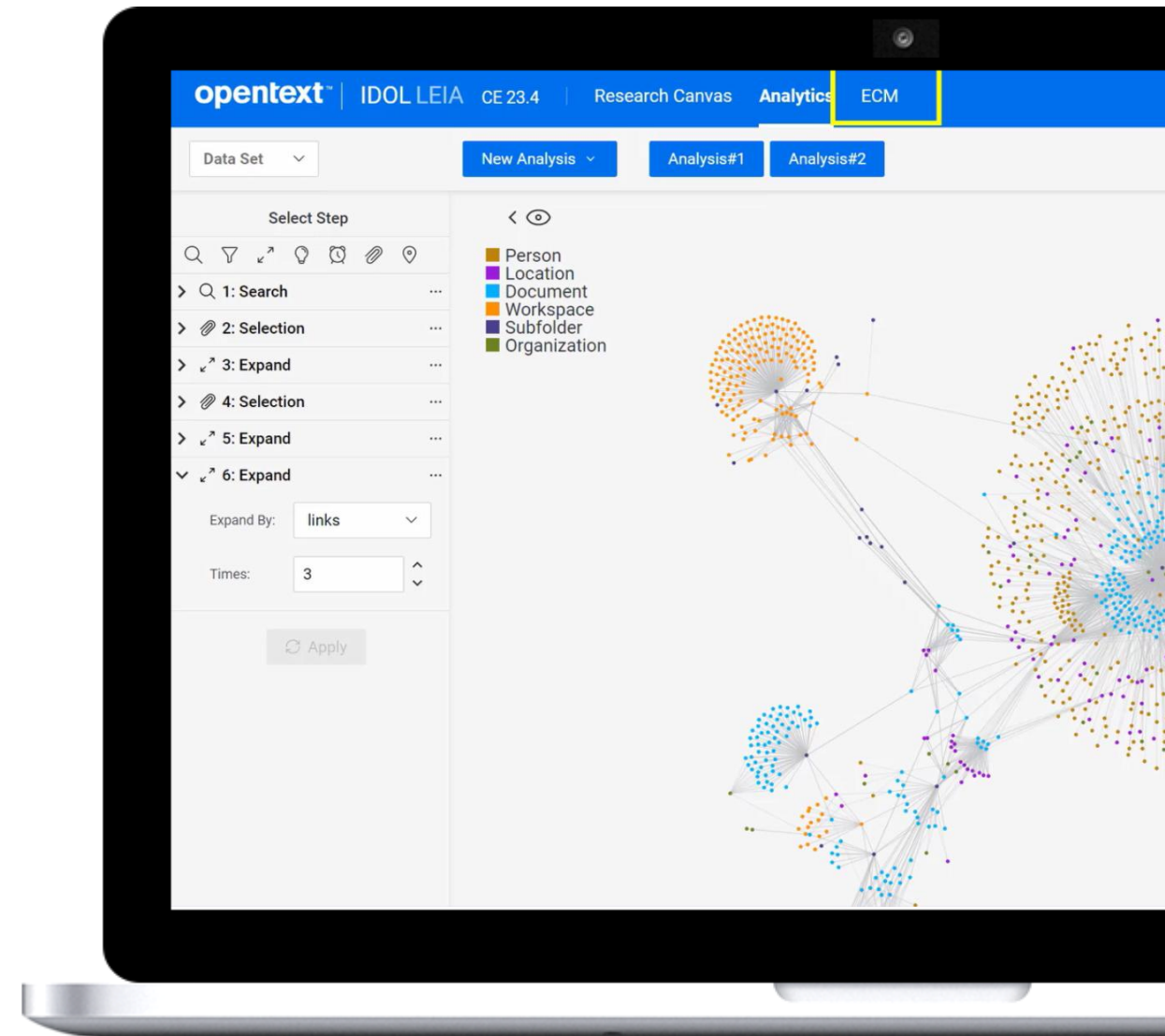
Smarter productivity workflows

- **Automate business processes** for 1000+ popular apps
- **Empower users** to build and extend productivity workflows
- **Eliminate information silos** with a single source of truth
- **Do more with less** burden on IT and maximize the value of existing investments
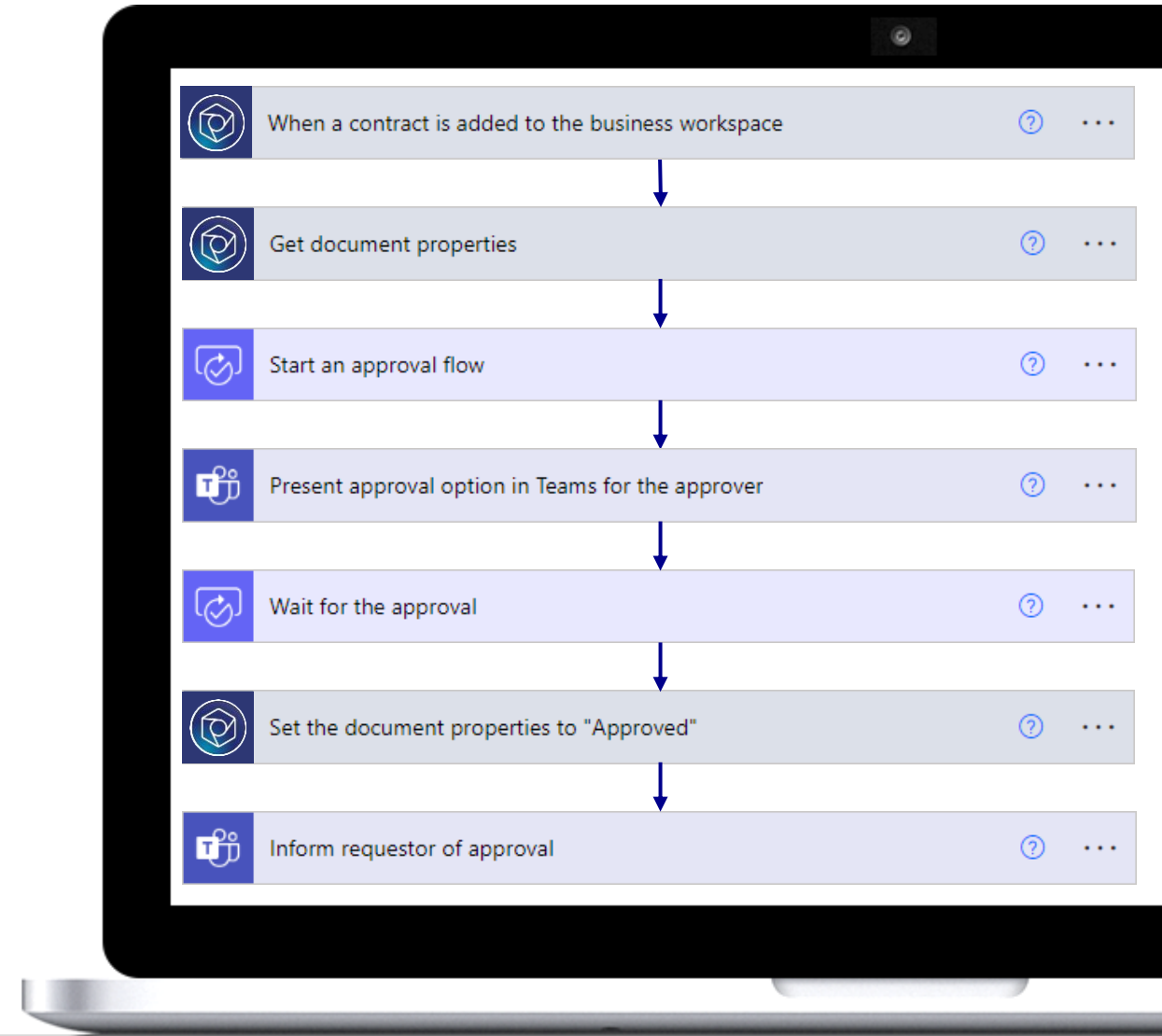
Smarter patient care with complete and integrated patient records

- **Enhance the value of EMR** with a complete, patient-centric view of all information, regardless of source, format or location
- **Improve process, insight and empathy** with greater integration and usability of unstructured patient data
- **Ensure compliance** with evolving standards such as HL7 & IHE
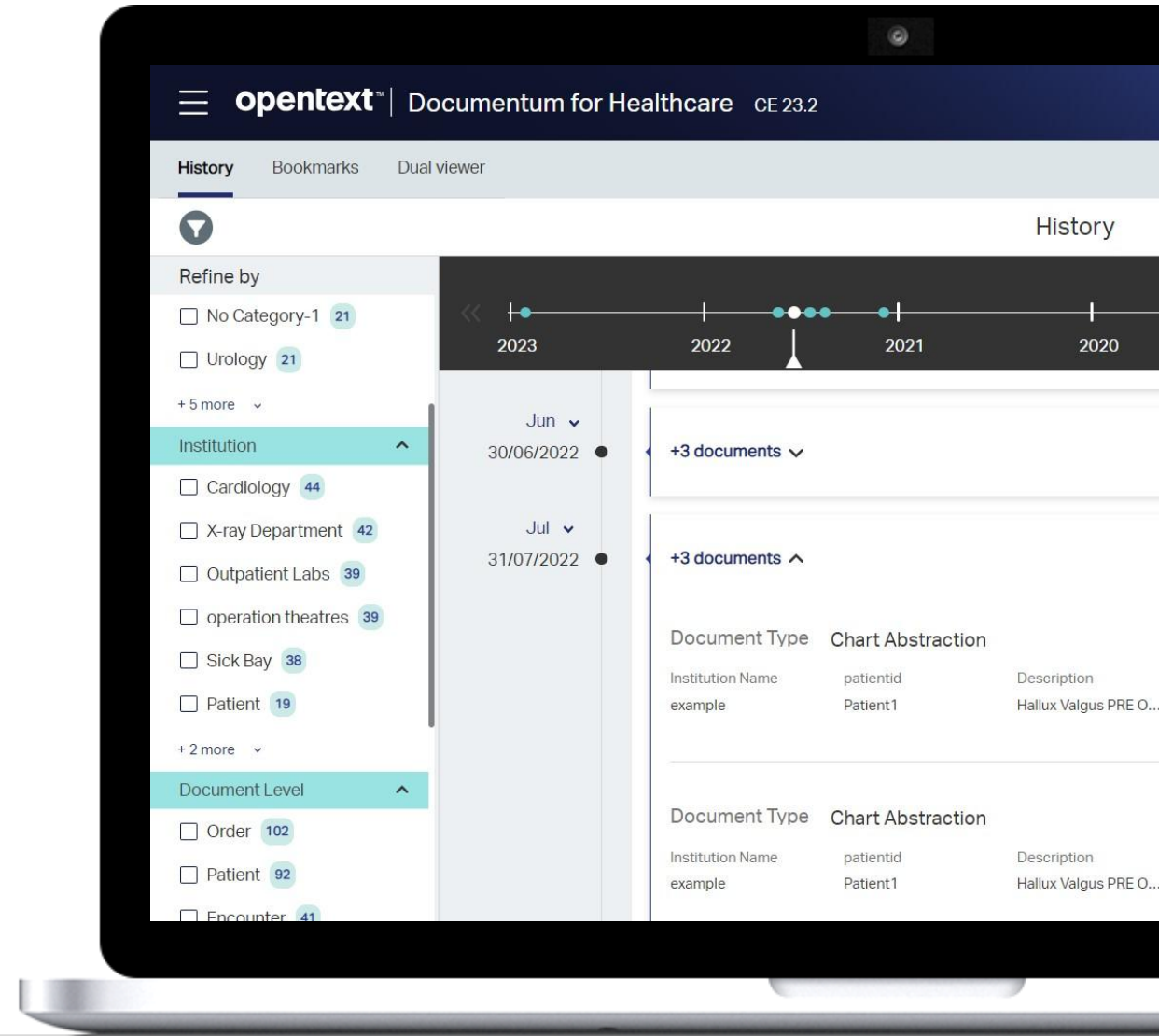
Smarter digital employee experience with integrated collaboration and content management

- **Enrich Google Workspace collaboration** with enterprise content management and information governance
- **Speed business processes** by embedding collaboration and content management into lead applications
- **Deliver information in context** to reduce digital friction and empower a seamless digital employee experience
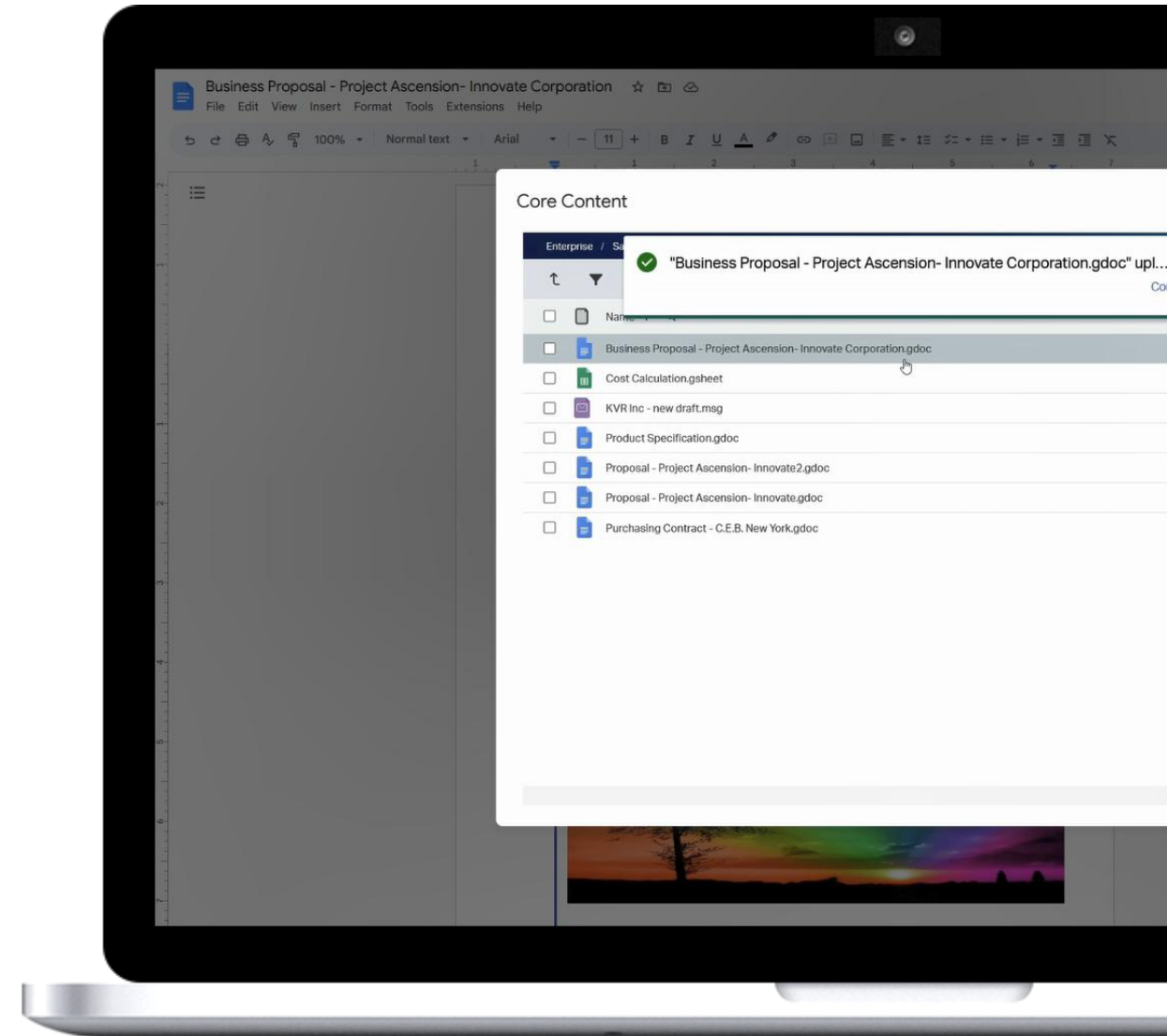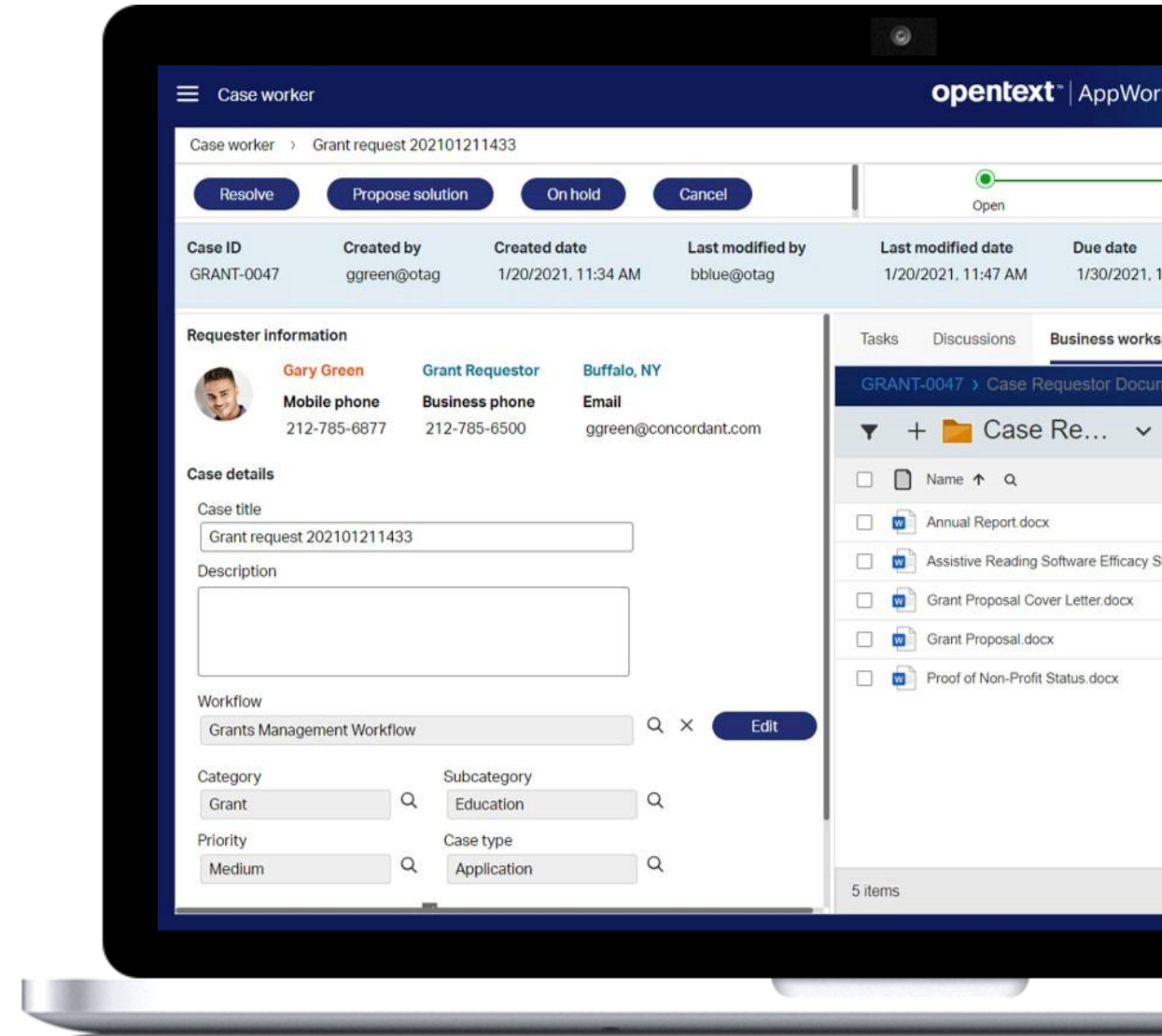
Work smarter with intelligent assistance

- **Quickly understand documents** and workspaces through automated analysis and summaries

- **Discover content faster** with an interactive chat interface

- **Boost user productivity** and efficiency with relevant answers to natural language questions
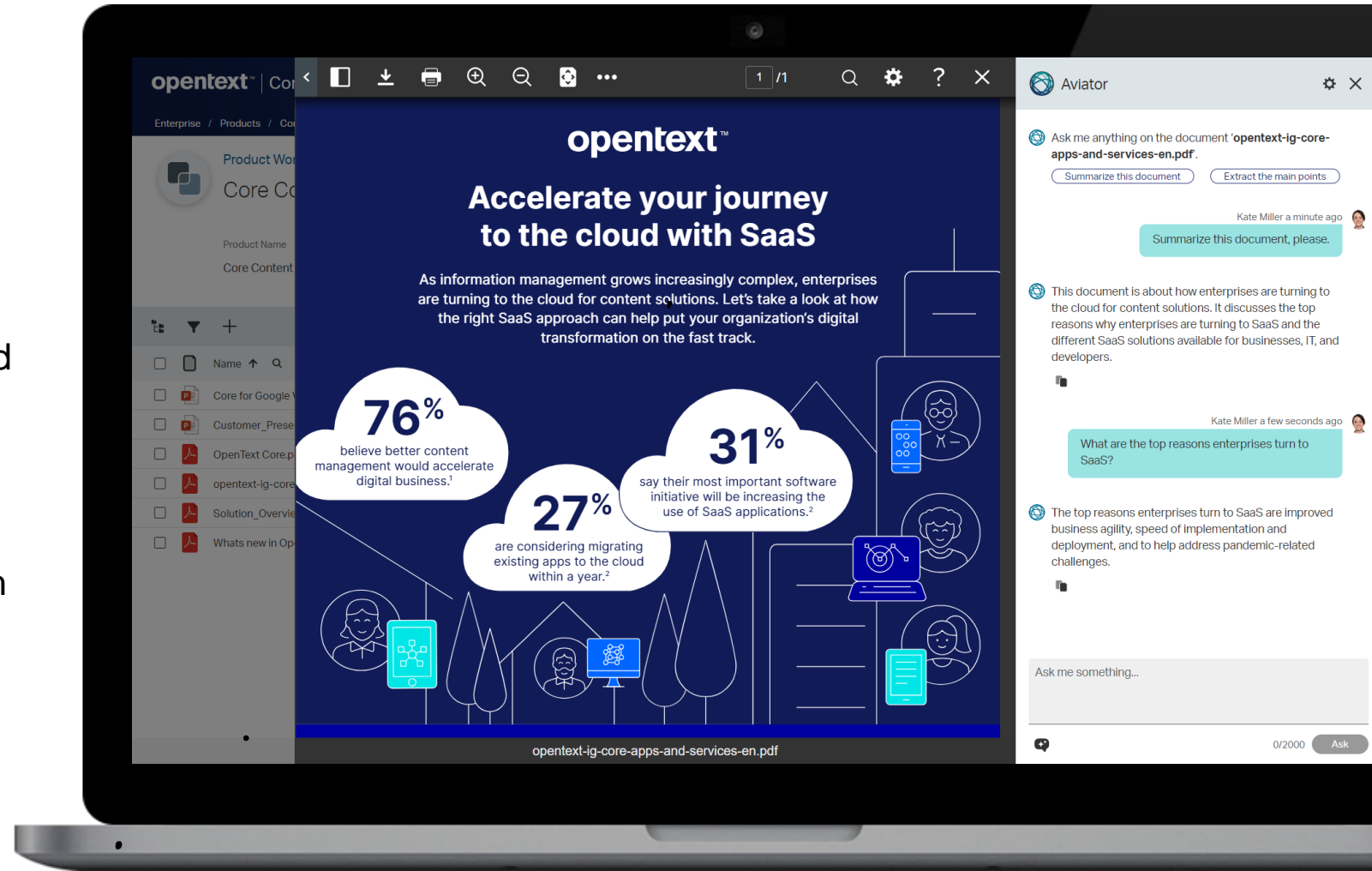
Modernize citizen experiences with FedRAMP authorized cloud content services

- **Improve cloud security:** Gain the highest levels of data security and governance with a fully-authorized FedRAMP solution on AWS public cloud

- **Boost internal and external collaboration:** Empower collaboration across agencies and departments with a flexible platform

- **Enrich citizen experiences:** Accelerate secure digital government services to boost citizen engagement and satisfaction

- **Reduce TCO:** Shift resources from application management to high-impact missions

Work smarter with intelligent assistance

- **Quickly understand documents** and workspaces through automated analysis, summaries and translation.

- **Discover content faster** with an interactive chat interface.

- **Keep users focused** with content relevant to their tasks, roles and permissions.

- **Control chaos** and get the best answers leveraging foundational information management.
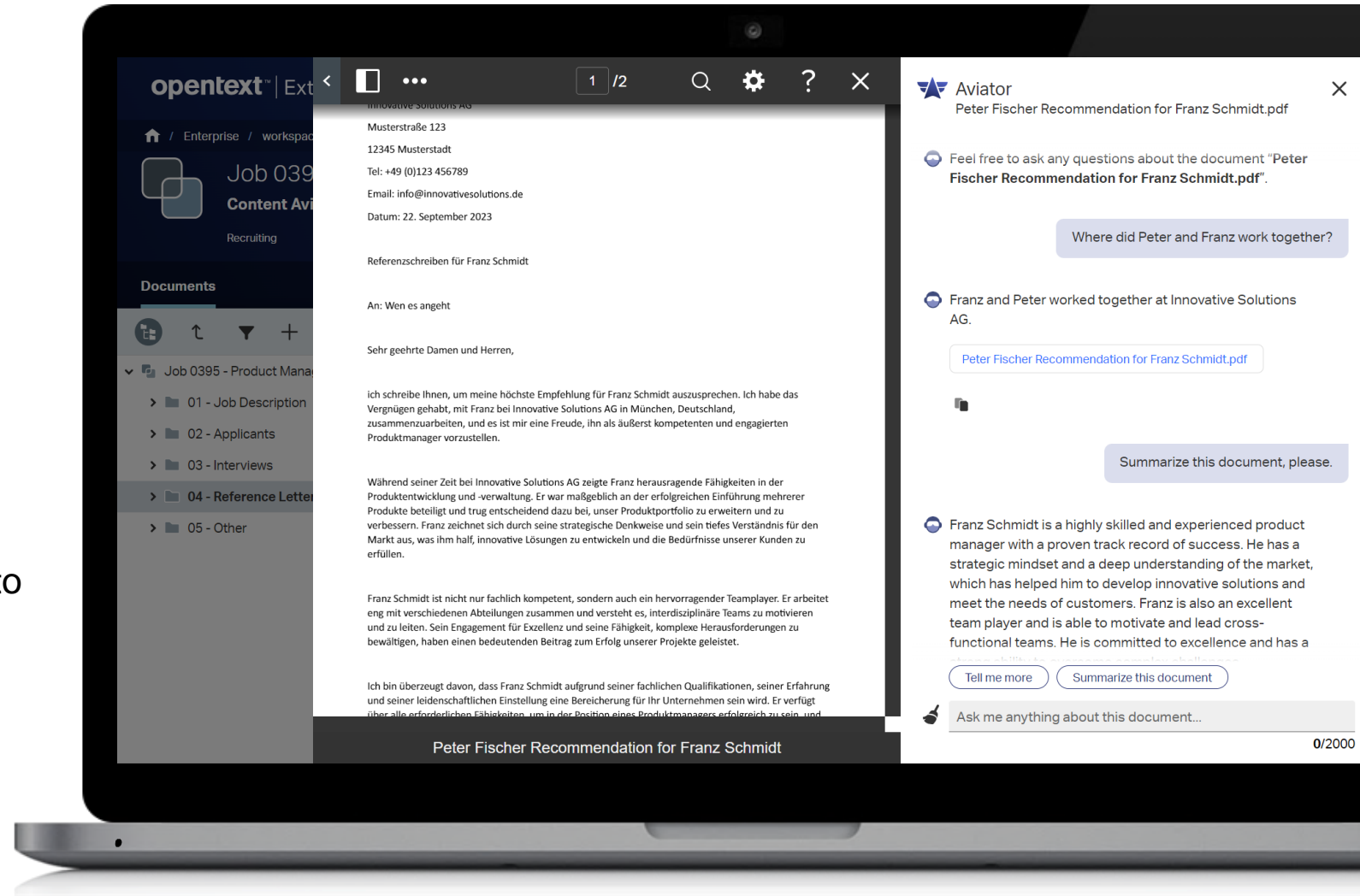
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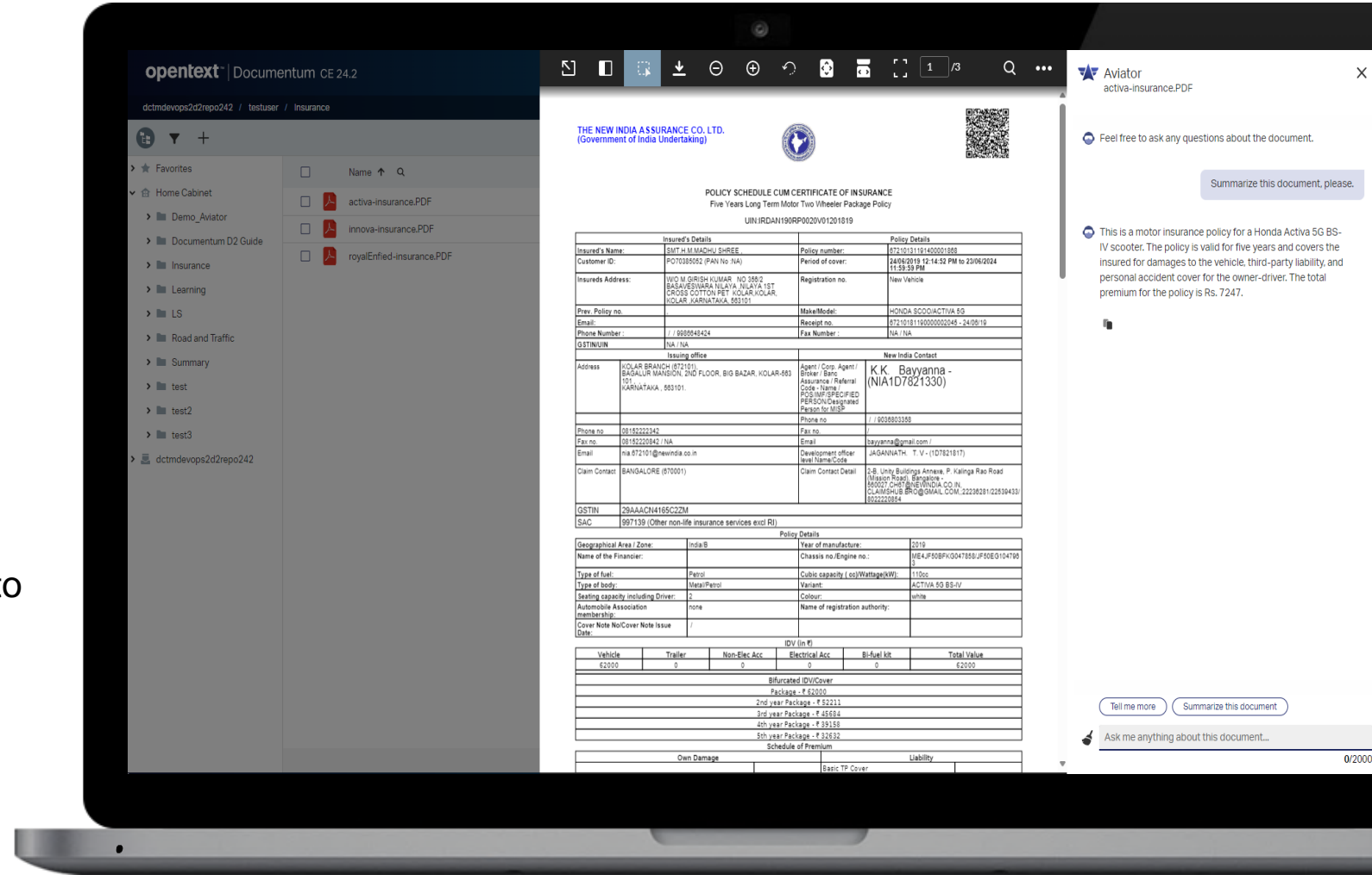
# Elevate investigative analytics and derive deeper insights

- **Collaborative analytics,** across all content, teams, and projects.

- **Report and Export Securely,** document level security with data delivery tracked

- **Streamline workflows,** reach actionable insights quicker.
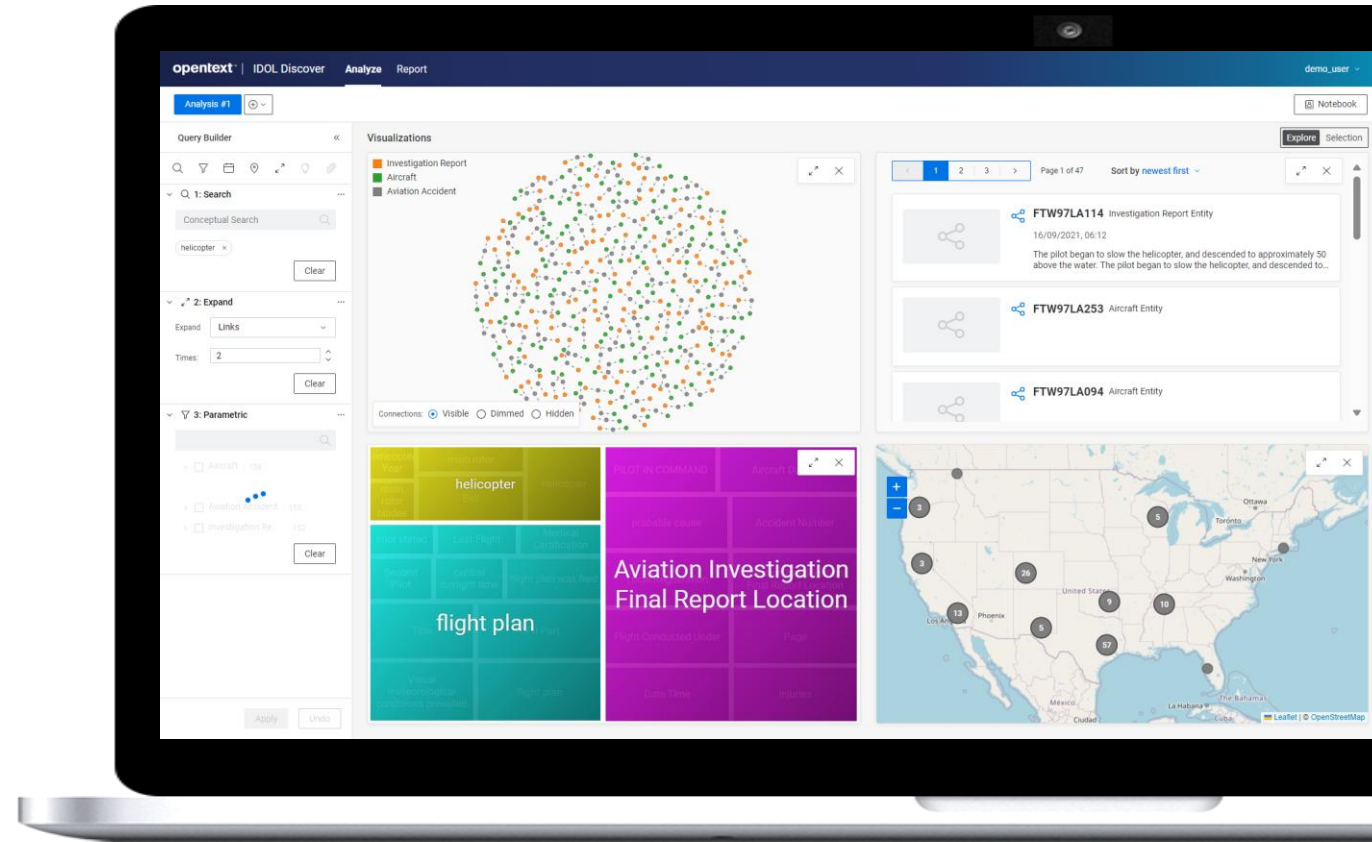
# Try generative AI for content management

[Sign up](#) for a no-risk, self-paced interactive demo experience to see how to:

- **Get** immediate answers through interactive, chat-based search

- **Translate** and generate content in multiple languages

- **Keep** users focused with answers relevant to their tasks, roles, and permissions

- **Safeguard** data with embedded permissions, compliance, and security
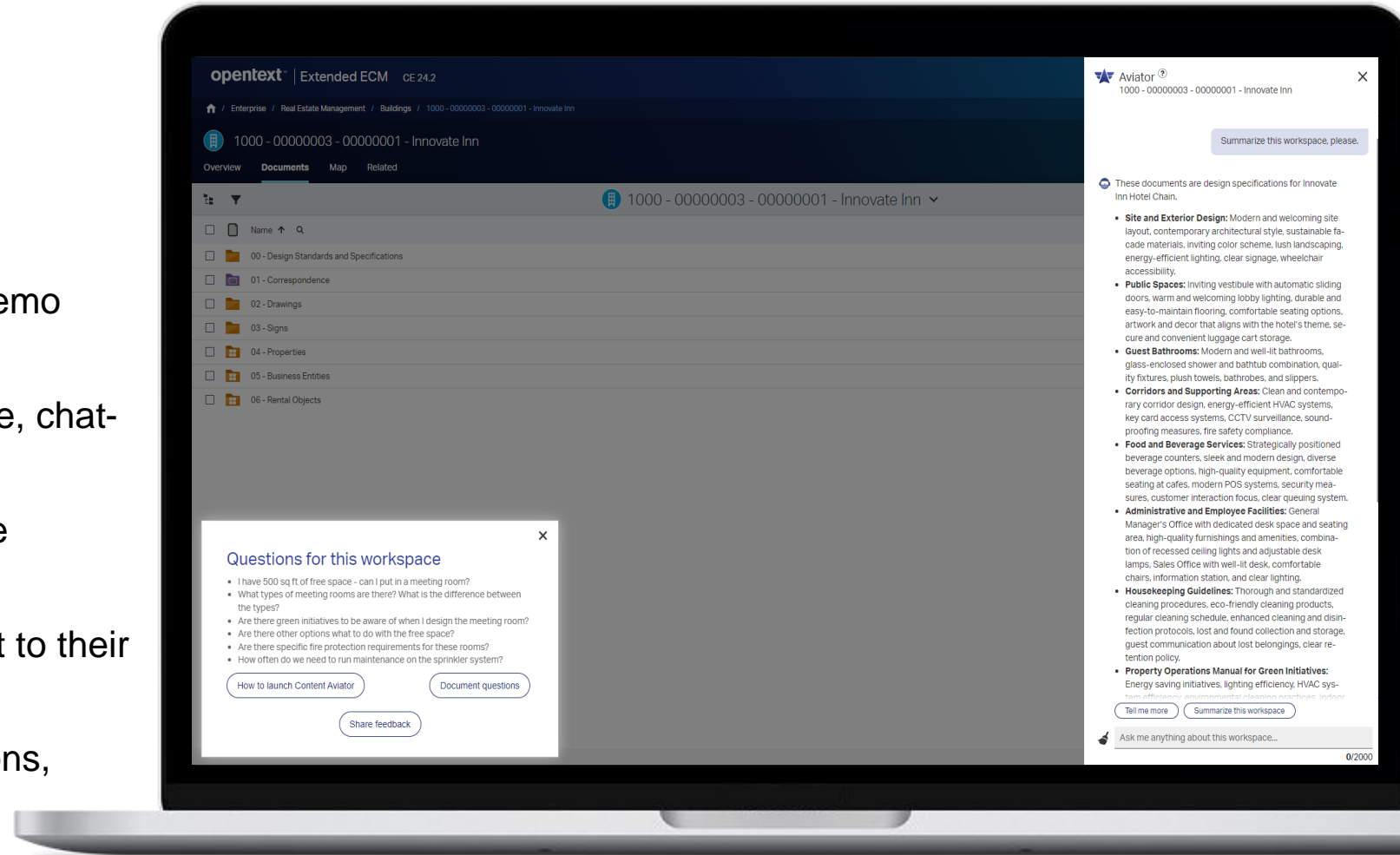
Improve decision-making with integrated media management

- **Streamline** video conversion and streaming

- **Deliver** high-quality video streaming at scale

- **Enhance** collaboration with annotation tools

- **Simplify** sharing with quick and easy clip creation
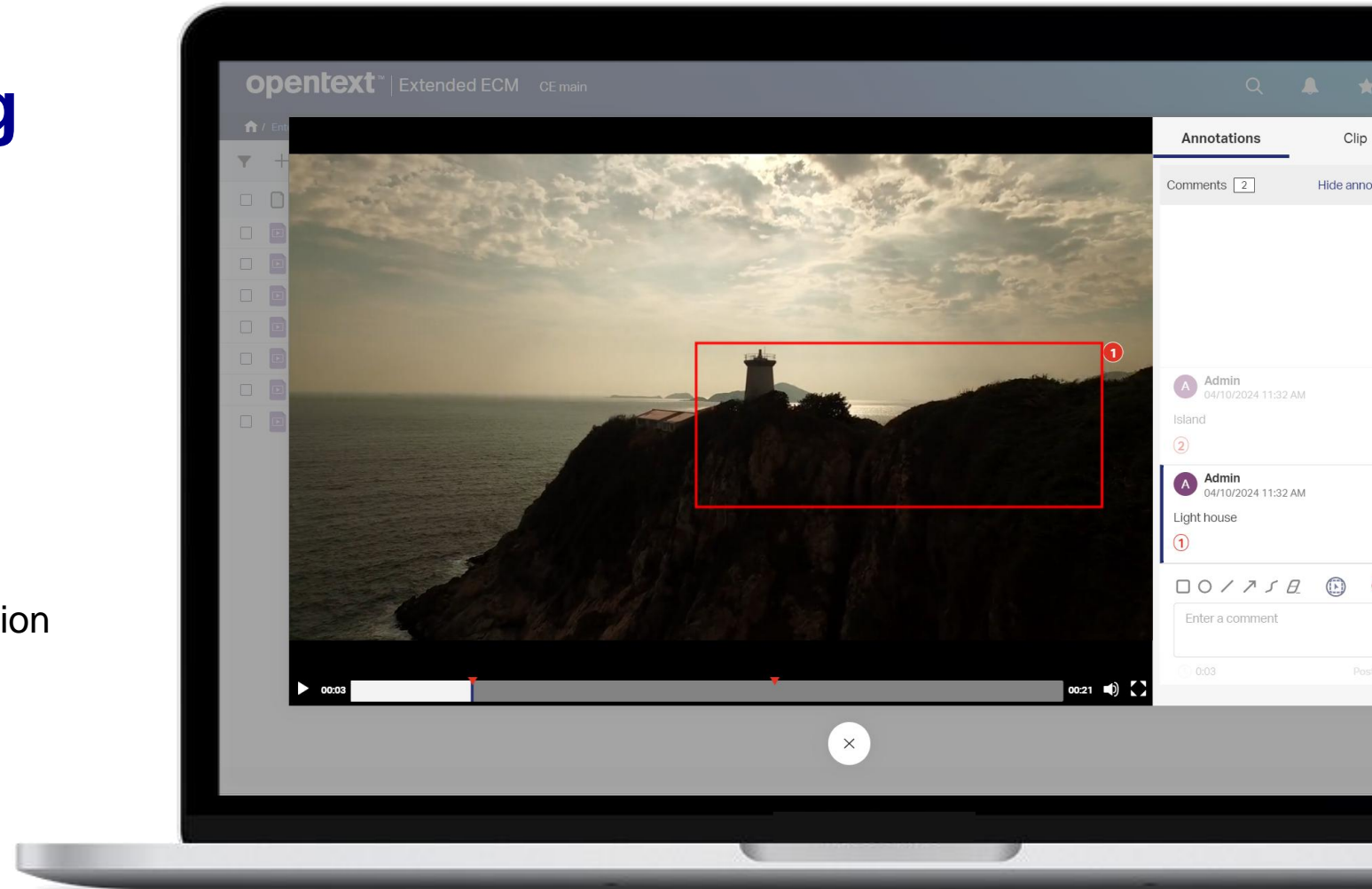
Work smarter with GenAI insights on archive data and content

- **Summarize** and extract quick facts from unfamiliar, archived data and content

- **Analyze** data with AI-generated tables and charts

- **Safeguard** sensitive data by using GenAI that respects organizational security
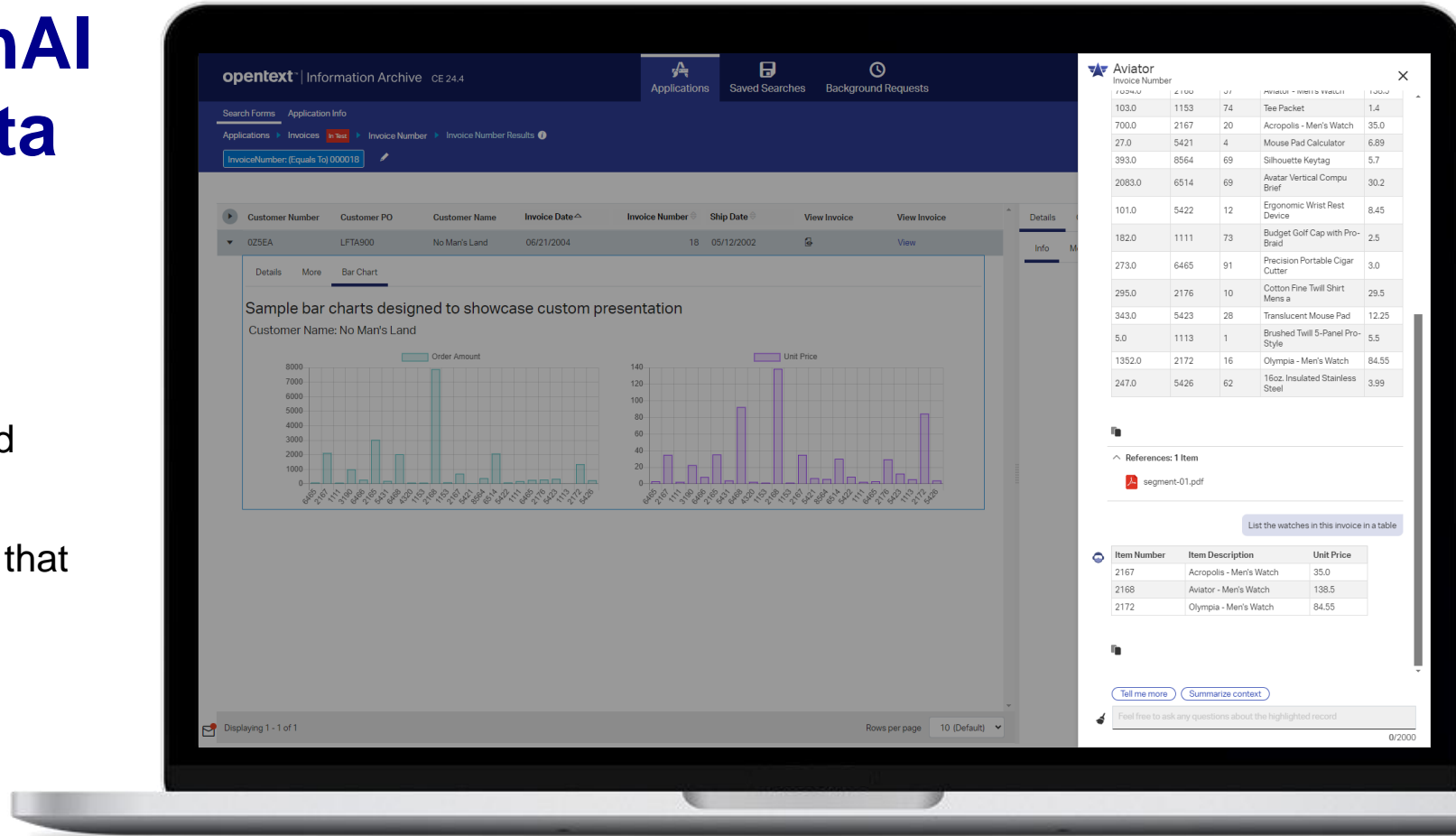
OpenText Content Management earns Protected B certification from the Government of Canada

- Cloud security is **no longer an inhibitor** for government organizations to adopt OpenText Content Management (Extended ECM) in the AWS public cloud

- **Modernize** citizen-facing services such as grants, benefits and license/permitting with automated workflows

- **Boost** internal & external collaboration with comprehensive case management and compliant records management
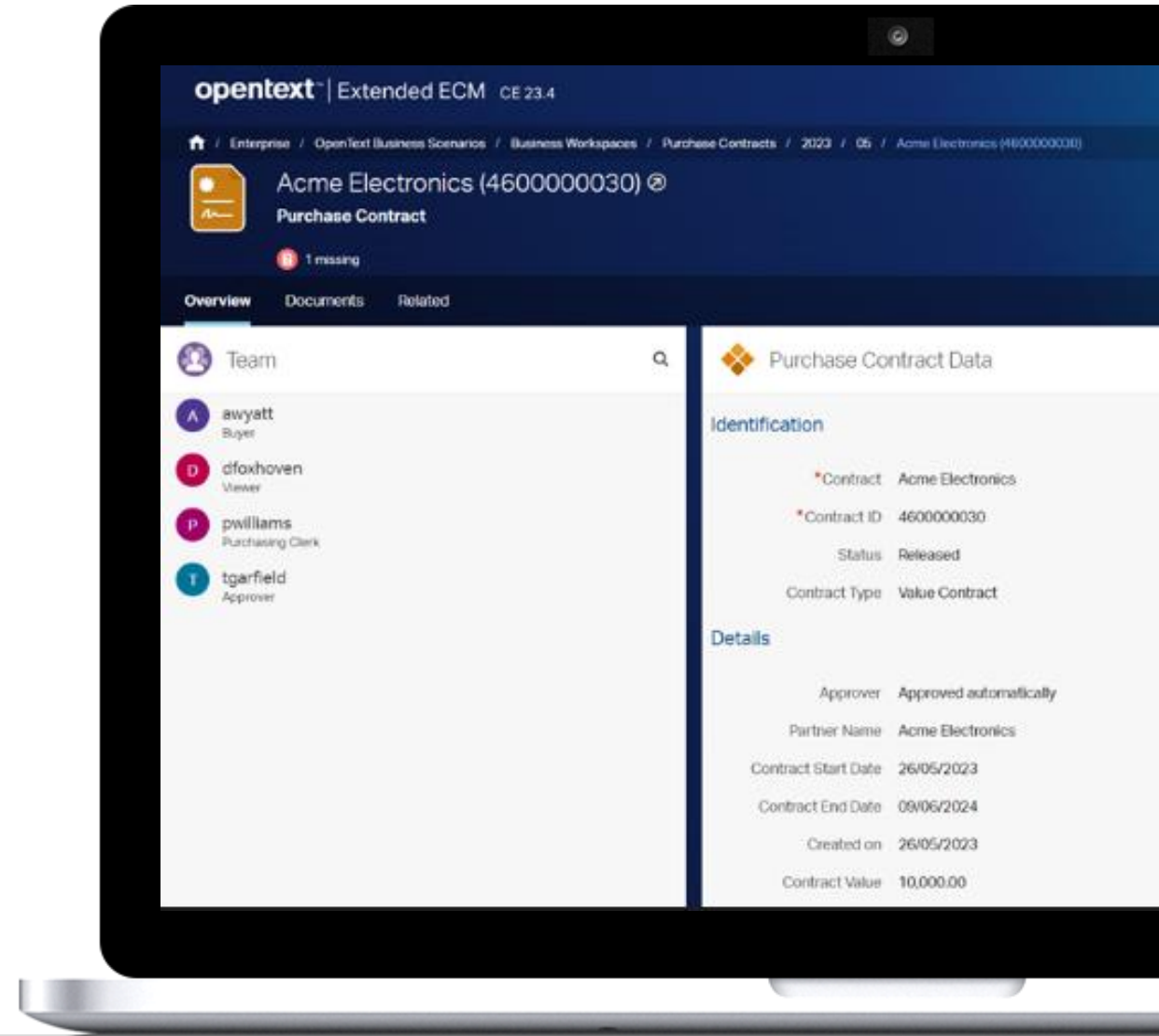
Enhance your video and audio capabilities with new Media Add-on features

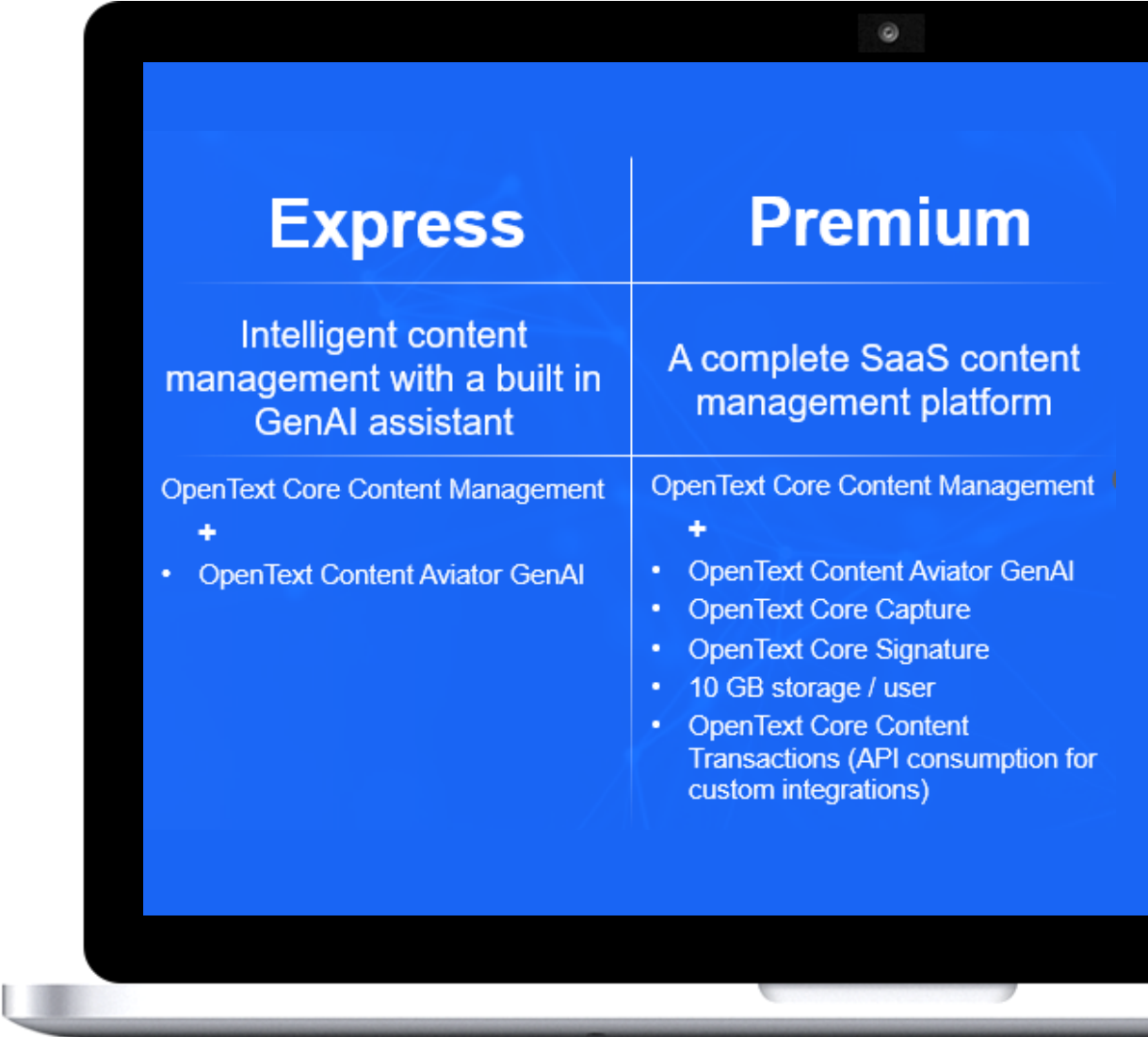- **Leverage an improved video player** with new controls for zoom level, playback speed, skipping ahead/back 30 seconds and more

- **Expand your media capabilities with audio support**

  - Convert audio files to a streaming copy

  - Annotate audio files to enhance collaboration

  - Clip audio files for easy and convenient sharing
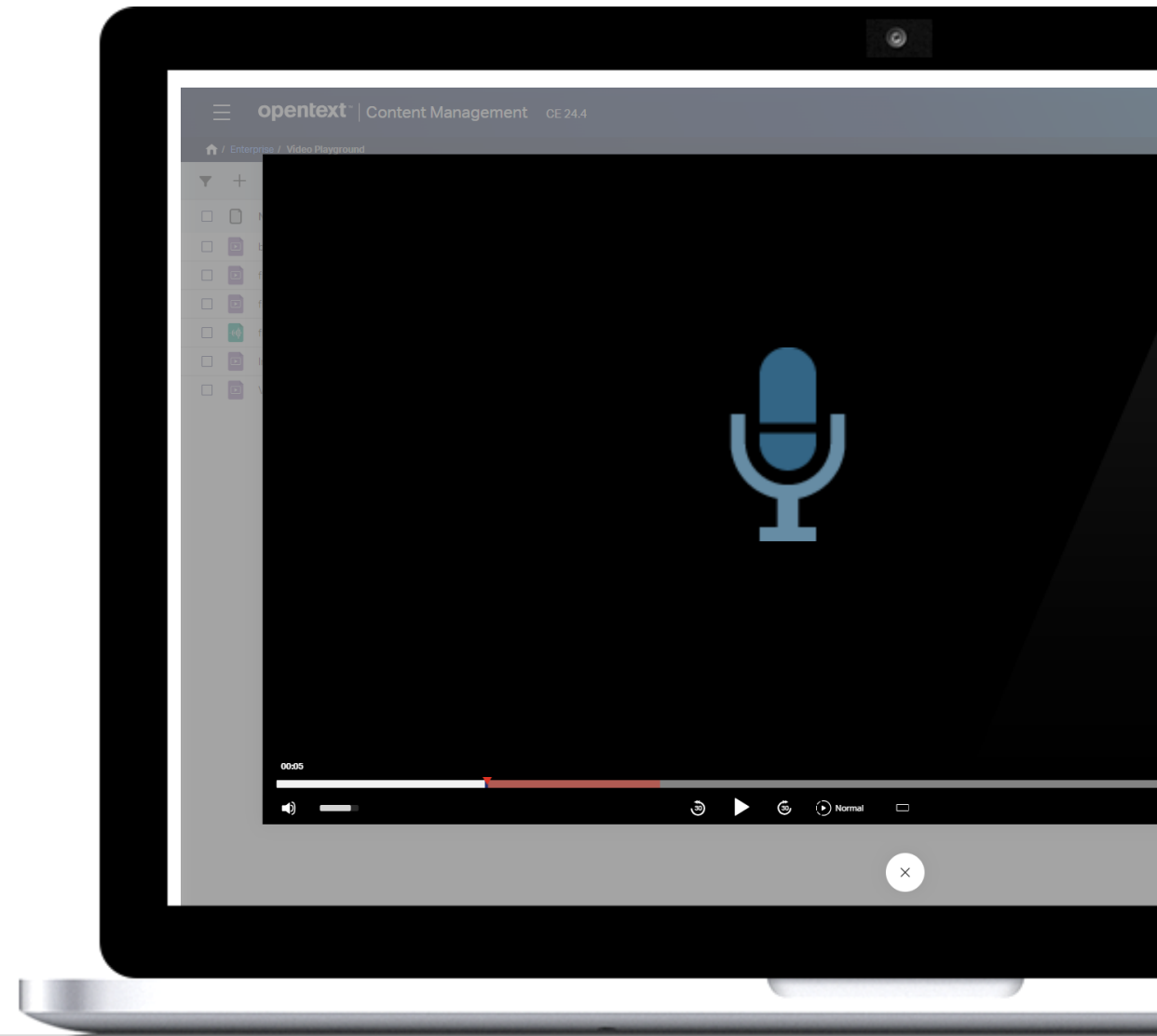
# Speed GenAI adoption and simplify moving to the cloud with new OpenText Core Content Management plans

- **OpenText Content Aviator included out-of-the-box at no additional cost** in both Express and Premium plans for a complete intelligent content management solution

- **Deliver a complete SaaS content management platform**: Premium plan combines AI-powered SaaS content management with digital capture and signature to manage business processes end-to-end

Express
Intelligent content management with a built in GenAI assistant

OpenText Core Content Management
+
- OpenText Content Aviator GenAI

Premium
A complete SaaS content management platform

OpenText Core Content Management
+
- OpenText Content Aviator GenAI
- OpenText Core Capture
- OpenText Core Signature
- 10 GB storage / user
- OpenText Core Content Transactions (API consumption for custom integrations)

# Tailor OpenText Core Content Management to common use cases with business scenarios

- **Speed time to value and simplify deployment**: Reduce the time required to configure OpenText Core Content Management for customer use cases

- **6 predefined configurations now available out of the box**, including:
  - Sales
  - Team collaboration
  - Project management
  - Product management
  - HR
  - Customer service
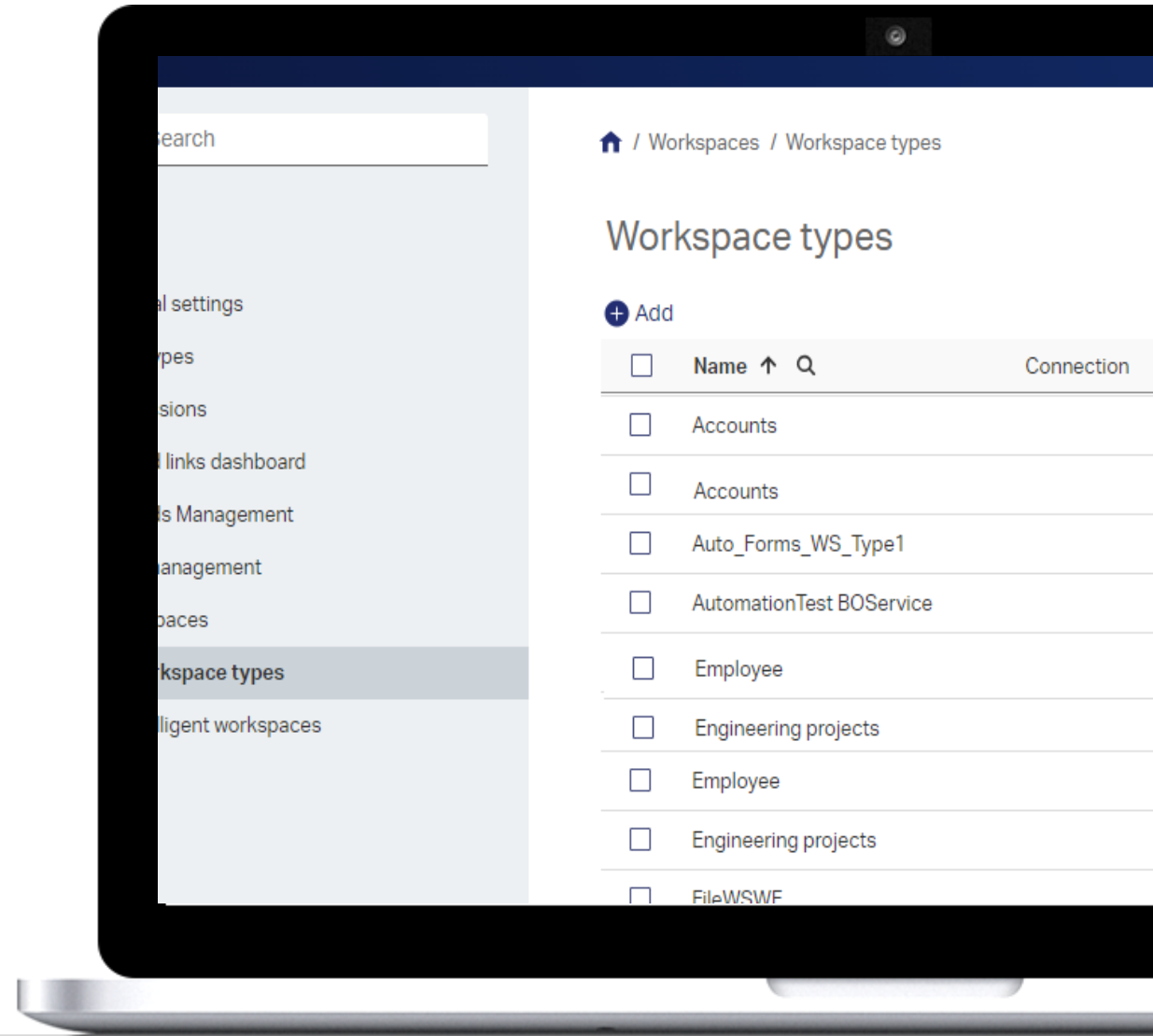
Turn AI-driven insights into meaningful actions for Salesforce Agentforce

- **Enables users to discover, summarize, and translate** documents directly within Salesforce Agentforce, eliminating the need to switch applications

- **Delivers actionable insights within Agentforce**, allowing users to create Salesforce records directly from Aviator content while staying in Salesforce

- Empowers sales, service, and business teams with **seamless access to relevant content, all within Agentforce**
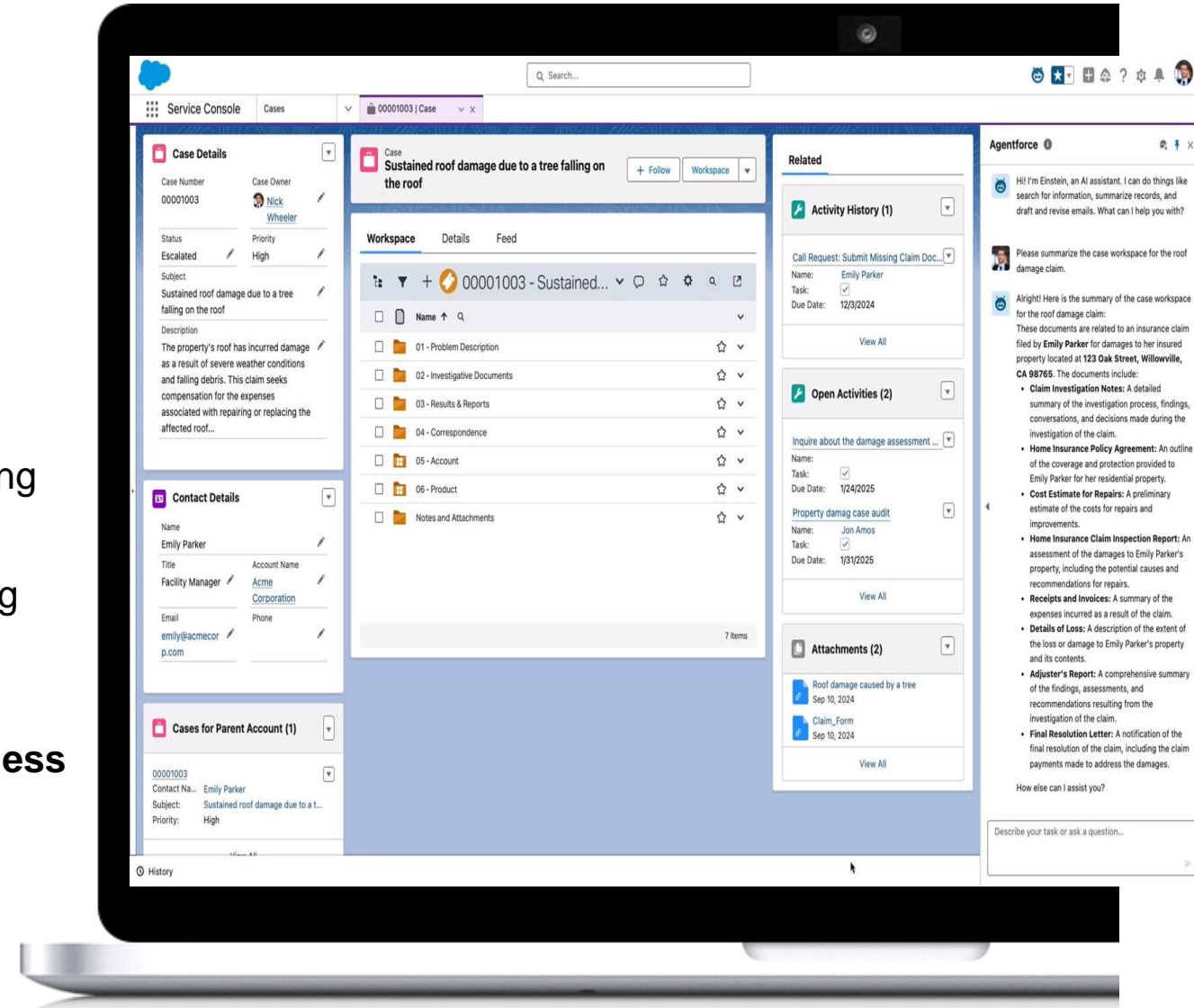
Put content in context for claims management and policy administration in Guidewire

- **Provide a 360-degree view for claim adjustors, underwriters and more** with direct access to all relevant content and data without leaving Guidewire PolicyCenter or ClaimCenter

- **Ensure a single source of truth for claim and policy documentation** and surface it across multiple systems including Salesforce, Microsoft 365 and SAP

- **Gain deeper content insights and supercharge productivity** by using an AI content assistant to summarize polices and claims, create correspondence and more
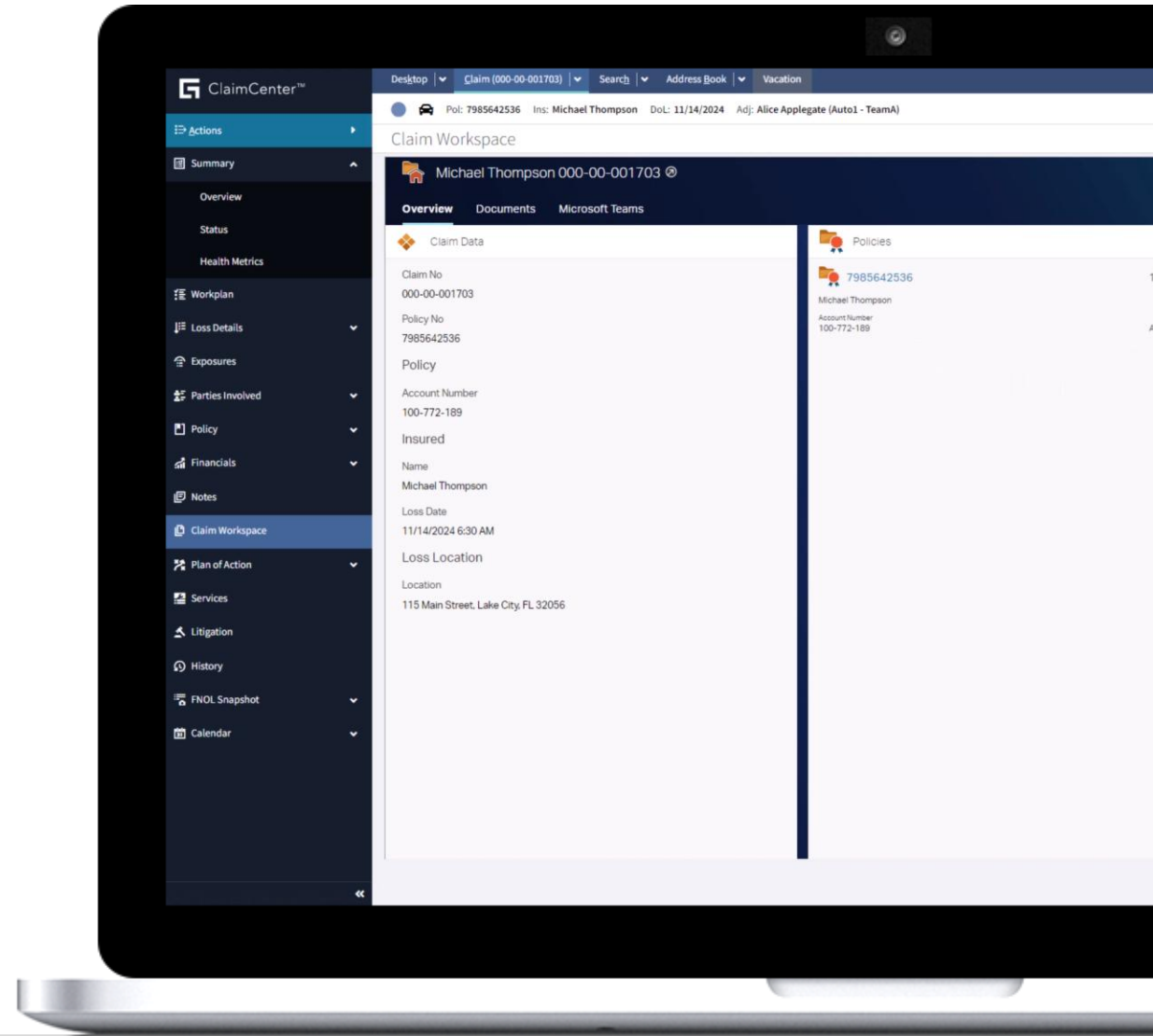
Expanded hyperscaler availability for OpenText Content Aviator customers

- **Deliver an intelligent assistant** to a broader base of customers

- **Engage leading GenAI models**, now available on the latest foundation model: **Amazon Nova**

- **Optimize** your cloud strategy with **AI content management** on **Amazon Web Services,** taking advantage of existing AWS contract commitments

Simplify cloud transformation with OpenText Capture in the OpenText Private Cloud

- **Gain** all the benefits of cloud − agility, scalability, and cost savings

- **Customize and control** software upgrade timing in a single-tenant environment

- **Comply** with global, local, and industry-specific regulations

- **Eliminate** IT burden with support of expert managed services to run your applications and infrastructure

Evolve recognition to extract actionable data from complex backgrounds and mobile images

- **Improve accuracy** for mobile-captured images and documents with complex / colorful backgrounds

- **Reduce manual validation** and empower continuous machine learning with the additional extracted data
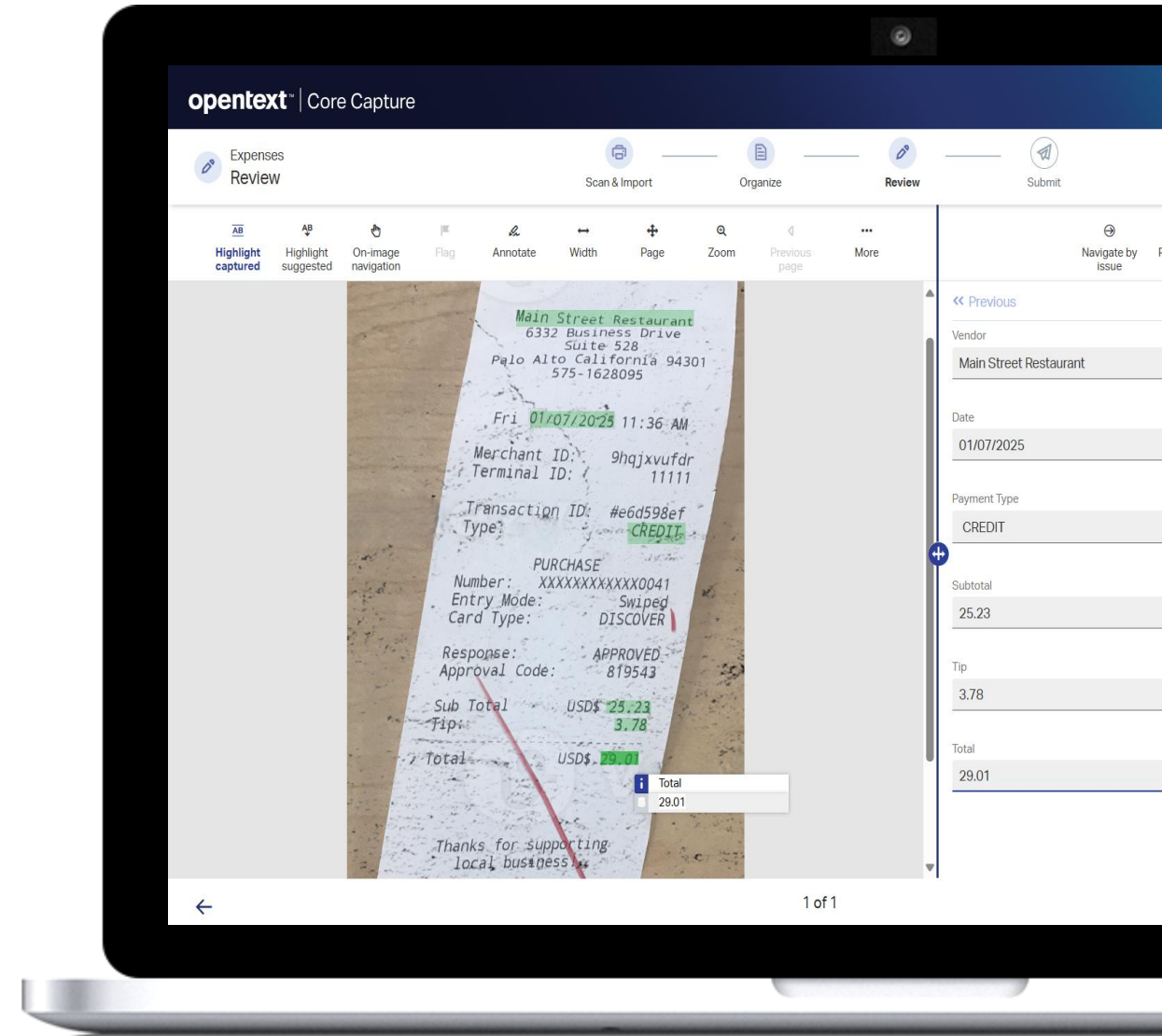
OpenText Knowledge Discovery available in OpenText Private Cloud

- **Eliminate complex installations** with a managed Service offering within OpenText Private Cloud for Knowledge Discovery

- **Simplify cloud adoption** with better granularity in both initial sizing and scalability

- **Deliver knowledge management in the cloud.** A complete solution for cloud-based AI-powered intelligence across your enterprise content and rich media

New JATO UX delivers an enhanced user experience

- **Simplify navigation with** refreshed, modern user interfaces

- **Preview JATO UX** in the OpenText Core Content Management and OpenText Core for SuccessFactors end-user UI

- **Tailor UX to customer preferences**: Select light or dark mode, with additional themes to come