## **OpenText Content Cloud Innovations**

CE 23.1 – CE 25.2

### **Content Cloud Roadmap**

Guiding principles for innovation



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### OpenText Content Management (Extended ECM) and OpenText Process Automation achieve FedRAMP 'In Process' designation

- Cloud security is no longer an inhibitor for U.S government organizations to adopt OpenText Content Management (Extended ECM) and OpenText Process Automation in the AWS public cloud
- Modernize citizen-facing services such as grants/permit management with automated workflows
- Boost internal & external collaboration with comprehensive case-management capabilities
- Reduce development overhead with low-code/no-code tools

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### GxP compliance with OpenText Content Cloud for Life Sciences on AWS

- Audit-ready confidence and GxP compliance in cloud
- Trusted, proven solution with AWS cloud-based operational efficiencies
- Ensure manufacturing quality and safety with process compliance
- Improve health authority submissions and correspondence across clinical trials, research and development

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# Streamline complex financial workstreams

- Relevant financial content at your fingertips
- Modernize workflows with connected content and financial processes
- Strengthen compliance and reduce risk
- Improve Account Payable and Account Receivable processes
- Find the solution on <u>Microsoft AppSource</u>

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### Making PLM information work better across enterprise systems and supply chains

- Share released design information across the extended enterprise
- Eliminate error prone manual synchronization of information
- Automate Post-design change requests back to PLM
- Complete an end-to-end information backbone for manufacturing



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### Accelerate document processing for Sales & Service

- Simplify inbound customer document capture
- Intelligently extract data and inject into Salesforce
- Automate manual tasks and streamline processes
- Reduce costly errors and enable frictionless productivity
- Integrated with Salesforce Flow for easy automation setup
- Solution available on the <u>Salesforce AppExchange</u>

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### Fast-track the move to SAP S/4HANA with proven system decommissioning in the cloud

- OpenText<sup>™</sup> Information Archive Cloud Edition now validated by SAP and available on the <u>SAP Store</u>
- Securely retire SAP & non-SAP applications to the cloud
- Proven solution from a trusted SAP partner

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	A modern decommissioning solution for compliant legacy information archiving
	This solution enables compliant archiving of structured and unstructured information from legacy systems, allowing SAP S/4 HANA environments active access to archived business information and decommissioned applications while reducing system loads. The perfect companion for SAP RISE environments.
	Solution Types Works With Extensions and Add-ons SAP S/4HANA, SAP S/4HANA Cloud
	Benefits and Features

### Find new integrated solution on Microsoft AppSource Marketplace

- Streamline finance processes with OpenText<sup>™</sup> Content Management for Microsoft<sup>®</sup> Dynamics 365<sup>™</sup> Finance
- Find solution on <u>Microsoft AppSource Marketplace</u>
- Centralize solutions and simplify vendor management on Marketplace
- Use solution to burn down committed cloud spend with <u>Microsoft Azure Cloud</u>

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Enhance your Microsoft Dynamics 365 Finance with powerful content and busine: management features	ss process
Organizations struggle to manage their financial workflows due to legacy systems, restricted user a information and inefficient internal processes. Users working in multiple business applications also to the information necessary to make informed decisions, resulting in costly delays, increased error	lack real-time

Many companies use Microsoft Dynamics 365 © Finance to manage volumes of documents, content and data re keep critical financial processes and daily operations running smoothly. To streamline financial processes, enable

financial business process flows.

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### Complete SaaS content management available via OpenText Partners

- OpenText<sup>™</sup> Core Content Management and OpenText<sup>™</sup> Core Process Automation have been added to the OpenText Cloud Reseller Program
- Suite of products available for resale by certified OpenText Partners:
  - OpenText<sup>™</sup> Core Content Management
  - OpenText<sup>™</sup> Core Process Automation
  - OpenText<sup>™</sup> Core Capture
  - OpenText<sup>™</sup> Core Share
  - OpenText<sup>™</sup> Core Signature

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### **Smarter content insights**

- **Reduce sprawl** with automated identification, extraction and filing of content from external sources to central repository
- Understand and enrich metadata of content already in your OpenText Content Management (Extended ECM) or OpenText Documentum repository with AI-powered insight
- **Gain new insight** to make smarter, faster decisions with elegant visualization of content connections and relationships

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### **Smarter productivity workflows**

- Automate business processes for 1000+ popular apps
- Empower users to build and extend productivity workflows
- Eliminate information silos with a single source of truth
- **Do more with less** burden on IT and maximize the value of existing investments

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### Smarter patient care with complete and integrated patient records

- Enhance the value of EMR with a complete, patientcentric view of all information, regardless of source, format or location
- Improve process, insight and empathy with greater integration and usability of unstructured patient data
- Ensure compliance with evolving standards such as HL7 & IHE



### Smarter digital employee experience with integrated collaboration and content management

- Enrich Google Workspace collaboration with enterprise content management and information governance
- Speed business processes by embedding collaboration and content management into lead applications
- Deliver information in context to reduce digital friction and empower a seamless digital employee experience



# Work smarter with intelligent assistance

- Quickly understand documents and workspaces through automated analysis and summaries
- **Discover content faster** with an interactive chat interface
- Boost user productivity and efficiency with relevant answers to natural language questions





### Modernize citizen experiences with FedRAMP authorized cloud content services

- Improve cloud security: Gain the highest levels of data security and governance with a fully-authorized FedRAMP solution on AWS public cloud
- Boost internal and external collaboration: Empower collaboration across agencies and departments with a flexible platform
- Enrich citizen experiences: Accelerate secure digital government services to boost citizen engagement and satisfaction
- Reduce TCO: Shift resources from application
   management to high-impact missions



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# Work smarter with intelligent assistance

- Quickly understand documents and workspaces through automated analysis, summaries and translation.
- **Discover content faster** with an interactive chat interface.
- Keep users focused with content relevant to their tasks, roles and permissions.
- Control chaos and get the best answers leveraging foundational information management.



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# Elevate investigative analytics and derive deeper insights

- **Collaborative analytics,** across all content, teams, and projects.
- Report and Export Securely, document level security with data delivery tracked
- Streamline workflows, reach actionable insights quicker.



# Try generative AI for content management

Sign up for a no-risk, self-paced interactive demo experience to see how to:

- Get immediate answers through interactive, chatbased search
- Translate and generate content in multiple languages
- Keep users focused with answers relevant to their tasks, roles, and permissions
- Safeguard data with embedded permissions, compliance, and security



### Improve decision-making with integrated media management

- Streamline video conversion and streaming
- **Deliver** high-quality video streaming at scale
- Enhance collaboration with annotation tools
- **Simplify** sharing with quick and easy clip creation





# Work smarter with GenAl insights on archive data and content

- **Summarize** and extract quick facts from unfamiliar, archived data and content
- Analyze data with AI-generated tables and charts
- **Safeguard** sensitive data by using GenAI that respects organizational security





### OpenText Content Management earns Protected B certification from the Government of Canada

- Cloud security is no longer an inhibitor for government organizations to adopt OpenText Content Management (Extended ECM) in the AWS public cloud
- Modernize citizen-facing services such as grants, benefits and license/permitting with automated workflows
- Boost internal & external collaboration with comprehensive case management and compliant records management



### Enhance your video and audio capabilities with new Media Add-on features

- Leverage an improved video player with new controls for zoom level, playback speed, skipping ahead/back 30 seconds and more
- Expand your media capabilities with audio support
  - Convert audio files to a streaming copy
  - Annotate audio files to enhance collaboration
  - Clip audio files for easy and convenient sharing



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### Speed GenAl adoption and simplify moving to the cloud with new OpenText Core Content Management plans

- OpenText Content Aviator included out-of-the-box at no additional cost in both Express and Premium plans for a complete intelligent content management solution
- Deliver a complete SaaS content management platform: Premium plan combines AI-powered SaaS content management with digital capture and signature to manage business processes end-to-end

Express	Premium
Intelligent content management with a built in GenAI assistant	A complete SaaS content management platform
<ul> <li>OpenText Core Content Management</li> <li>• OpenText Content Aviator GenAl</li> </ul>	<ul> <li>OpenText Core Content Management</li> <li>OpenText Content Aviator GenAl</li> <li>OpenText Core Capture</li> <li>OpenText Core Signature</li> <li>10 GB storage / user</li> <li>OpenText Core Content Transactions (API consumption for custom integrations)</li> </ul>

### Tailor OpenText Core Content Management to common use cases with business scenarios

- Speed time to value and simplify deployment: Reduce the time required to configure OpenText Core Content Management for customer use cases
- 6 predefined configurations now available out of the box, including:
  - Sales
  - Team collaboration
  - Project management
  - Product management
  - HR
  - Customer service

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### Turn Al-driven insights into meaningful actions for Salesforce Agentforce

- Enables users to discover, summarize, and translate documents directly within Salesforce Agentforce, eliminating the need to switch applications
- Delivers actionable insights within Agentforce, allowing users to create Salesforce records directly from Aviator content while staying in Salesforce
- Empowers sales, service, and business teams with seamless access to relevant content, all within Agentforce



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### Put content in context for claims management and policy administration in Guidewire

- Provide a 360-degree view for claim adjustors, underwriters and more with direct access to all relevant content and data without leaving Guidewire PolicyCenter or ClaimCenter
- Ensure a single source of truth for claim and policy documentation and surface it across multiple systems including Salesforce, Microsoft 365 and SAP
- Gain deeper content insights and supercharge productivity by using an AI content assistant to summarize polices and claims, create correspondence and more



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### Expanded hyperscaler availability for OpenText Content Aviator customers

- Deliver an intelligent assistant to a broader base of customers
- Engage leading GenAl models, now available on the latest foundation model: Amazon Nova
- Optimize your cloud strategy with AI content management on Amazon Web Services, taking advantage of existing AWS contract commitments





### Simplify cloud transformation with OpenText Capture in the OpenText Private Cloud

- Gain all the benefits of cloud agility, scalability, and cost savings
- Customize and control software upgrade timing in a single-tenant environment
- **Comply** with global, local, and industry-specific regulations
- Eliminate IT burden with support of expert managed services to run your applications and infrastructure





### Evolve recognition to extract actionable data from complex backgrounds and mobile images

- **Improve accuracy** for mobile-captured images and documents with complex / colorful backgrounds
- **Reduce manual validation** and empower continuous machine learning with the additional extracted data

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### OpenText Knowledge Discovery available in OpenText Private Cloud

- Eliminate complex installations with a managed Service offering within OpenText Private Cloud for Knowledge Discovery
- **Simplify cloud adoption** with better granularity in both initial sizing and scalability
- Deliver knowledge management in the cloud. A complete solution for cloud-based AI-powered intelligence across your enterprise content and rich media





# New JATO UX delivers an enhanced user experience

- Simplify navigation with refreshed, modern user interfaces
- Preview JATO UX in the OpenText Core Content Management and OpenText Core for SuccessFactors end-user UI
- **Tailor UX to customer preferences**: Select light or dark mode, with additional themes to come

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