

U.S. county government

Industry

- Government

Solutions

- OpenText™ Magellan Text Mining
- OpenText™ Content Suite

Results



Automatically classified high volumes of email for storage and disposition



Enhanced customer service with faster and more precise content search



Improved staff productivity and shifted focus to other value-added tasks

U.S. county government transforms information governance with automated records classification

Organization optimizes the management of email with OpenText™ Magellan Text Mining to enhance public service, reduce costs, and ensure compliance.

“We have deleted very few emails ever from the county—we still have email going back to the 1980s. In fact, we have close to a billion emails sitting in our repository right now. Using OpenText™ Magellan Text Mining, we will be able to reduce the volume of records, so it can be searched more quickly and efficiently.”

IT Manager
U.S. county government

