

Address your biggest business challenges with AI



See which AI features help solve a variety of use cases, and how OpenText Aviator delivers

AI use case	Feature required to address use case	How does OpenText deliver?
IT needs to handle spikes in website traffic without affecting response times.	Scalability – increase data loads, add more users, or expand into new tasks	GenAI solutions deployed in the OpenText™ Cloud scale on demand.
New sales staff need to quickly get up to speed on existing customers.	Integration with existing systems – pull structured and unstructured data from different repositories, eliminating the need for manual searches	OpenText™ Content Aviator AI assistant is integrated into OpenText™ Content Management so users can quickly find and access summaries of content.
A corporate help desk needs to improve service quality and speed.	Virtual agents – help users self-resolve common requests	OpenText™ Service Management Aviator provides relevant, contextual responses in natural language.
A customer success team needs to tailor communications to boost loyalty.	Personalization – tap into customer preferences for precise targeting	Predict behaviors and make informed decisions about next-best actions with OpenText™ Experience Aviator .
A DevOps team needs to cut software delivery time in half.	Automation – translate manual test scripts into automated codeless tests	OpenText™ DevOps Aviator streamlines testing processes to boost developer productivity.
An inventory management team needs to optimize stock levels.	Forecasting – gain a better understanding of customer demand	OpenText™ Business Network Aviator delivers insights into future business and makes recommendations
A security operations center needs to better identify potential threats.	Pattern detection – automate identifying patterns and looking for similar instances	OpenText™ Cybersecurity Aviator integrates and analyzes data to identify possible threats with context.

See how [OpenText™ Aviator AI for business solutions](#) can help you boost productivity, gain insights, and drive your business forward.